1	FEDERAL AVIATION ADMINISTRATION				
2	PUBLIC WORKSHOP (#2)				
3	* * *				
4	NONMILITARY HELICOPTER NOISE STUDY				
5	(AIR-21: SECTION 747)				
6					
7	Federal Aviation Administration				
8	Headquarters				
9	800 Independence Avenue, S.W.				
10	Washington, D.C.				
11					
12	Friday, October 20, 2000				
13	8:40 a.m.				
14		200000000000000000000000000000000000000			
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16		200000000000000000000000000000000000000			
17	SANDY LIU, PRESIDING				
18	PAUL DYKEMAN, Presiding Introduction				
19	Deputy Director				
20	Environment and Energy				

Page 2 1 PROCEEDINGS strictly to be to a single location in the U.S., and 2 (8;40 a.m.) 2 that's not true. 3 MR. LIU: I want to welcome everybody. 3 We're looking at this thing as a national 4 This Workshop is in regard to Nonmilitary Helicopter 4 program. 5 Noise Studies mandated by FAA. 5 We did some of our measurements in one 6 We are going to discuss a lot of the 6 particular area only because those measurements that important information that was submitted by the 7 we did reflect basically the type of noise that we public and give the public an opportunity to 8 8 were looking for and they were trying to put 9 emphasize any major concerns in that regard. 9 10 I would like to introduce Paul Dykeman. 10 It was not reflective of just that area 11 He would like to make a couple of welcoming remarks. itself, but it is basically a dense, urban area 11 MR. DYKEMAN: Welcome to the FAA Building. 12 12 reflecting almost any major city in the United For those of you from the Washington area, welcome, 13 13 States. 14 probably, to the best weather you'll see in the 14 So, we have had one Workshop back in 15 Washington area for years. 15 August. We got somewhere in the neighborhood of 60 16 A couple of years ago-- Or, a month ago, 16 or 64 comments that have been submitted to the record 17 we were wet, and about three months from now, if the 17 on this. weather forecasters are right, we're going to be very 18 I am hoping that more come in. This is a 19 cold, so you got here at the right time. 19 very fast-track study that we're doing. 20 I think it would probably be fair for all 20 Normally, when we do something like this, of us to introduce ourselves for a second just so we it will take a couple of years. It is programmed in 21 know who is here and where you may have come from. 22 advance. Page 3 1 I guess I know what your interest is here. 1 Money is appropriated to do this thing, 2 Otherwise, you wouldn't be here. It would be 2 and we have a better availability, if you will, to 3 helicopter noise. lay out the task on how we want this to go. 3 4 4

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But, if I could, could we just go around 5 and tell what area you're from and if you're 6 representing somebody, whoever that may be. 7 (Introductions made.) 8 MR. DYKEMAN: Thank you. You all know 9 Sandy. Sandy is our man in AEE, the office who works 10 certification issues and is Project Manager of the 11 Study. 12 We're glad to see that we do have people 13 from outside the area here, so we'll probably get a 14 more diverse view of what the problems may be and get 15 that input. 16 I think this is very important, that the 17 study that we're doing, that we have as much input as 18 we can from various areas of the country. 19 This is a national study. This is not 20 local. 21 Some people thought originally, the way

the wording may have come out, that is was intended

This, when we got the word that we were

going to do this, about the second week in April after the AIR-21 was put out on the street, and we saw what the Appropriation Bill language was, and I've had to reprogram money among the noise programs in the office in order to be able to do this.

We do have to do this and report to Congress by the first week of April this coming year.

This is one of, I think, three or four projects now we have to do based on AIR-21 dealing with noise.

This one is specific to helicopters, so I welcome your input. I hope you have a very productive day today in getting the facts, the information, the whatever that you have that you want to get to us--to our offices and put it together, working with our contractors and with our staff and come out with a report which hopefully satisfies not only the requirements of AIR-21 but satisfies the

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Page 6 Page 8 requirements of the public at large. 1 1 What we are going to do is we are going to 2 With that, I am just going to say thank 2 continue to accept inputs within a reasonable time. 3 you for coming. 3 That time, I imagine that will linger up 4 The facilities, if Sandy hasn't told you--4 to, within the next to close this calendar year. I see some of you have found that the cafeteria is 5 5 We'll review those, incorporate any inputs 6 right behind you. 6 that come in, but, for the most part, we tried to 7 The rest facilities are right on the 7 summarize today as much of the input, and I'll touch 8 passageway out here both on this level and down 8 on that later. 9 below. 9 Let me go through some administration. As 10 There is an escalator to the right side 10 we step through the format and continue on, we had 11 over here and the elevator banks on either side on 11 the first Workshop August 16th and will review 12 either area of the center. 12 Comments 1 through 33. 13 Obviously, you found one of those three or 13 We're going to pick it up from those 34 14 you wouldn't be here, unless you took the stairs. 14 through 64 and ask the speakers, as we go through the 15 But, again, welcome to the building. If 15 record, if they want to expound on it and come up you have questions after this, please feel free to 16 16 here. 17 contact us. 17 If anybody wants to elaborate, please step 18 Let us know what those concerns are. This 18 up to the podium unless you speak very strongly. 19 is not a closed deal with a one-day just today kind 19 We are going to keep a record of the 20 20 transcript on comments made, so that we can roll 21 We are looking for this input--as much as 21 those up and summarize those and make those available 22 we can get--and as long as we can get them, we'll 22 to publish as well. Page 7 Page 9 make sure that what we have is relevant to the 1 1 Just a quick summary. 2 studies that we are doing, that we put out something 2 (Slide) that is, in fact, credible and meets the requirement, 3 MR. LIU: As Paul mentioned, the cafeteria 4 not only in the law but what the public is looking 4 is right outside on this floor. During lunch, we'll 5 for. 5 take a break on the agenda. 6 Thank you. Welcome. If you need me, I'll 6 There are a couple of places that you can 7 be wandering around doing other business today. 7 come out and grab a quick lunch. I've slated an hour 8 I hope I will be able to come back before 8 in there. the close. We will stay here until all your input 9 9 If we wrap up most of the information this 10 is, in effect, satisfied. 10 morning, then there may not be a need to come back. 11 So, the close-off is your determination, 11 But, note that this is slated to run from not ours. Thank you. 12. 8:30 to 5:00. That doesn't mean anybody off the 12 MR. LIU: Knowing that there are several 13 street. They can walk in and make a point or submit 14 other people who were going to attend that are coming 14 a comment at that time. 15 on a later train, I'll just go through administration 15 If you are not here to refer to that, that 16 issucs. 16 is okay, because it will be on the public record, so 17 With regard to the format, the point of 17 don't feel that you need to stay throughout the whole 18 this again is to ask the public for some input. 18 19 We've already put out some Federal Register notices. 19 Everything will be recorded for the public 20 Paul said 64. That is what we see as of

Wednesday in the binders. There have been several

more that have floated in to the docket.

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everybody again.

record, lunch breaks is there. I want to welcome

This is about helicopters. It is a

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mandated study. I would like to just kind of -- we had introductions of the audience that is here, but I would like to make known the team involved in the study, which is the FAA and the support staff.

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I have Paul Schomer from the Scherer Lab in Champaign, Illinois, if you want to step up and talk about your background a little bit. I offer that it is in the area of acoustics.

MR. SCHOMER: I'm Paul Schomer with the U.S. Army Construction Engineering Research Staff in Champaign.

Our laboratory has done all the environmental noise research for the Army for the last 30 years.

Anyway, during most of that time, I have headed the group and have done a lot of work on sound propagation and human response and our measurements and monitoring.

A lot of that is related to helicopters, one of the primary sources that we look at, the other being gunfire.

That is not of too much interest here, but

transportation.

MR. WILBY: John Wilby. I am an independent consultant specializing in air acoustics.

Page 12

4 I have done a lot of work in aircraft 5 noise prediction; also work in aircraft noise specification, and I am an FAA-designated engineer.

MR. LIU: To give you a little background, I have been doing helicopter noise analysis probably for about 15 years

10 I started in industry. I worked for Bell Helicopter out of college--Syracuse University. 11

12 I got a degree in engineering and have had 13 a very broad background in the analysis of 14 helicopters. 15

I have worked at Ames Research Center. We did a lot of source-noise evaluation, so this opportunity, I feel, I am comfortable in the background on a lot of the technical details trying to iron out some of the problems.

20 We are trying to push the technology so 21 that it becomes quieter. 22

Working hard through the public and the

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we also look at explosive noise and gunfire noise as some of our primary noise sources.

If you probably look in the literature, you'll find several papers published from our laboratory; in fact, many papers published dealing with these topics.

MR. LIU: Joe de Pardo is my counterpart on the airport side in AEE-100.

MR. DE PARDO: Joe de Pardo. I am sort of Sandy's right-hand person on this project.

My background is more on the aircraft performance side. I am involved with the FAA, which being used for airport and helicopter noise.

MR. LIU: Chris?

MR. ROOF: My name is Chris Roof. I work in multinational transportation systems.

We have an independent research organization within the U.S. Department of Transportation.

20 Our acoustic group works with all modes of 21 transportation doing noise work, modeling 22

measurements analysis of all aspects of

Page 13 communities, I feel that our staff and myself have a

2 reasonably strong background in attacking these 3 problems. 4

So, if there's any questions, don't 5 hesitate to ask them. 6

I'll do my best to answer them. I have probably stalled enough. We'll go ahead and move along here. We'll just march through this. (Slide.)

MR. LIU: Of course, this has all been addressed to this H.R. 1000, what we call Air 21, the Wendell Ford Aviation Investment and Reform Act for the 21st Century.

There is a subsection in there--Section 747--which Congress asked that we address, nonmilitary helicopter noise, again with myself the lead and Joe supporting me on that.

(Slide.)

19 MR. LIU: I wanted to just outline the 20 expectations. This is the charter of the FAA.

21 I am not going to run through the whole 22 thing, but what is highlighted is safety mission, and

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that is pre-eminent and requires the FAA to enforce regulations and standards, protect the public travel in aviation.

It is pretty clear that this is a broad spectrum of activities required by the FAA certifying aircraft before they are put into production.

It is a big agency with big responsibilities, and that means everybody takes it seriously.

So, let's make sure that everybody understands that that is our charter. It is of major importance.

Within that--noise is there--of course, the issue of safety overrides and is foremost.

We'll be getting a lot of feedback on some of the expectation. In rulemaking, things happen right away.

Unfortunately, this is a long and complex process

20 (Slide.)

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MR. LIU: It kind of puts us in a certain situation. I like to use this chart, how we have to

would support that we are doing a good balance of
 commerce and environment and, of course, Federal
 Codes.
 I put this little guy back here. He is

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I put this little guy back here. He is basically what I consider legislative people.

They help us write the codes, and they direct us, so we're being chased sometimes by them and are mandated in this case.

But, at the same time, they support the whole function of the FAA.

That is kind of to give you an understanding there is no one side to this, this way or that way.

We look at it and do the best we can to

We look at it and do the best we can to analyze it, so that is kind of to clarify.

(Slide.)

MR. LIU: To get down to the heart of the study, this is the legislative language that came out.

We have some question on interpretation.
I just kind of did our quick summary in terms of how we address this in the words in there.

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walk on this fence

This is our role. We're really happy. With the issue of safety, we have to carry that.

In walking this fence, it involves the Federal Codes, which are Constitutional law, just to try and clarify that.

Then, there are effects on both sides, that we need to make sure there is a balance, one being the environment, the other being commerce

This is our charter, commerce operating efficiently and the safety of the public.

With regard to commerce, we need to evaluate economics, and, with regard to environment, we have to evaluate technology.

Those two have to be balanced in order for us to move forward. If there is an imbalance, then we can't work in harmony.

Also, some aspects, we're burdened in some aspects of the aviation system.

We do it the best we can to walk that
fence, indicate the balance, and to do the evaluation
that is necessary to come up with valid results that

Page 17

We pulled out those that pertain mostly of importance to us as helicopter noise, densely populated, which we have interpreted urban areas in the United States.

Paul alluded to the fact—the sentiment

Paul alluded to the fact--the sentiment that it is a local-area problem.

Well, within the comments received to the docket, they're actually broad. They're metropolitan areas.

So, any one particular area. There is also that same issue in other areas--urban areas.

So, if there is a benefit to be gained and we can share this information throughout the country so that the public can at least see some good come out of the study--

Hopefully, everybody is aware that education has been raised another level--a notch, so that the support, whether it be legislation guides, voluntary rules, things like that, will be the

outcome that we can all benefit from.
The focus within that paragraph

The focus within that paragraph, it talks, and, if you really relate to FAA, it asks to address

Page 18 Page 20 1 the Air Traffic Control issue noise abatement period after the last Workshop, which was August 16th 2 efforts. 2 here in the FAA building. 3 There is also the issue of a particular 3 It continues on to the comments received 4 utility, the function of police operations and law 4 in the docket, so those run from numbers 34 to 64 at 5 enforcement. 5 this point. That was something raised in our scoping 6 6 I have one copy here of the last meeting, 7 questions, that I broke out those functions. 7 comments which run 1 through 33 and also what was 8 Just in that regard, to give you an 8 presented, hard copy. understanding of what the sentiment is regarding law 9 9 They are not copies to the ones that you enforcement, consideration of use and within the 10 10 review for now. whole process, we tried to take in as much 11 11 If you leave your name with me if you information as we can through our Federal notices. 12 require a copy-- I have been pushing to get this 12 13 We've been getting pinged on the back that posted on the Web site so people can click on all 13 14 notices may not be the most streamlined process for 14 these things that are being presented. 15 notifying the public. 15 I'll check back this afternoon and let you 16 But, that is the mechanism that we use 16 know whether the status of this is positive. 17 within FAA and the Federal Government. 17 It should have been put out there sooner, 18 For posting information, it is unfortunate 18 but we had some delays. That was from the previous 19 that everybody looks to that. 19 Workshop. 20 But, if you are in this sort of business 20 There's copies for you to take out in the 21 where we observed aviation--and that is probably a 21 hall from this Workshop. 22 good place to look--22 If you haven't signed in, please sign in Page 19 Page 21 1 It involves all concerned. The helicopter so we have a clear record of who is here. 2 industry, of course, needs to be involved as well as 2 I'll ask the speakers when they come up 3 the public and organizational groups. here-- I'll put a vu-graph and you can just sign 3 4 Again, I'll apologize if we didn't get 4 your name so we'll know who is speaking for our 5 information to those particular groups that addressed 5 recorder. 6 this area. 6 I think that is as much administration as 7 But, we do the best we can. That is just 7 I want to go through. Let me continue with the 8 an outline of what was asked of us and our 8 introduction. 9 interpretation of it. 9 If there's any questions, don't hesitate 10 Since we have some people that just 10 to step up and ask them. stepped in, I would like to welcome them. 11 11 So, this is our mandate. How do we set up 12 We have kind of gone around and just 12 the study process 13 stated who we were, so we can kind of get familiar 13 I don't know if you can see from back 14 with who is represented here. 14 there. It is kind of small, but I think it is also 15 (Introductions made.) 15 in the printed material. 16 MR. LIU: Welcome. I am just ticking off 16 There's five boxes here. Each of them 17 the information to kind of bring everybody up to 17 represents an element of getting information, one 18 speed on the background of the study. 18 being technical number 1. 19 Let me make a couple of points. If you 19 We asked the Department of Transportation, 20 haven't already picked up a binder, the binder is 20 requiring some data in urban areas that will support

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outside in the hallway here at the entryway.

They basically contain comments from the

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our understanding of the source aspect.

You can use what we have, an INM, HNM

Page 22 Page 24 model which we used to evaluate noise. 1 1 now. 2 Primarily, it has been used for airplanes, 2 We have also notified scientists. 3 an evaluation of airport impacts. specialists in the field. We've given them a head up 4 But, again, we can also evaluate that with of the direction we are moving and the concern the 5 modifications that represent a helicopter. 5 public has about the noise made by helicopters. 6 The second element here is basically--6 This bullet right here tells how we are 7 You will notice that we put out Federal Register 7 going to pull up the Volpe analysis and put that into 8 calls. 8 the report, as well as the public comment. 9 We have asked that this be extended, and 9 Then, the mechanism is these Workshops. 10 we try to be as flexible as possible, because, again, 10 We had the other one August 16th. We've gotten a 11 Paul alluded to that, that this was fast track in a very good response from the industry, from the 11 12 one-year time frame. 12 public. 13 To get a report, there is a lot of 13 This would extend to that, focusing on 14 administration that we need to go through before the 14 what their concerns are, so the results from today 15 report is blessed and out the door and reviewed by 15 will get rolled up. 16 administrators 16 So will the technical analysis that will 17 So, we wanted to make sure we got a head 17 go to Congress by April, 2001. 18 start and really got on top of this. 18 Since I had that up there, I am going to 19 So, we put out a public notice back in 19 go ahead and let Chris kind of elaborate what is 20 June, and, at that time, the comment made was cutoff involved in the technical aspect, just so everybody 20 21 the 24th because of the urgency. is clear on what the supporting data and evaluation 21 22 Everybody expressed to me that they wanted 22 is. Chris? Page 23 Page 25 1 more time. We extended that. 1 (Slide.) 2 The second notice was September 15th. In 2 MR. ROOF: Good morning. As I said 3 actuality, because it is necessarily a rulemaking earlier, my name is Chris Roof with the U.S. 3 4 docket, I alluded that we'll accept comments, you 4 Department of Transportation, the Volpe Center based 5 know, for accessible periods for this year. 5 in Cambridge, Massachusetts. 6 We're going to try to close things up Please let me know if you can't hear me or 6 7 prior to the end of this year in terms of our 7 if you have questions as they go. I'll be happy to 8 analysis. 8 answer them. 9 Then, we just need to document all that 9 As I said earlier, we are an independent 10 information and get our hands around it, so we really 10 research branch within the U.S. Department of 11 urge that anybody who is going to submit comments to 11 Transportation working all modes of transportation it do it immediately so that there is no chance that 12 12 noise, measurement modeling and analysis. 13 it will be missed. 13 So, as people have alluded to the 14 April 3rd is when the report is due. I am Helicopter Noise Model--HNM--and the Integrated Noise 14 15 going to require the whole beginning of next year 15 Model--INM--earlier, those are models we developed. 16 just to get that through the approval chain of FAA, 16 (Slide.) 17 the Department of Transportation, and all those 17 MR. ROOF: Now, one of the aspects of what

we have been doing is we decided we needed to go into

I apologize for those who were here at the

a typical urban environment within the United States.

last meeting, because some of this is redundant.

I'll try to go through this a little

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administrative issues

people understand that.

So, I just want to make that clear so

There is an urgency on submitting

information, and it should really come as quickly as

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Page 26 1 faster. 1 2 We went down to New York, a typical urban 2 3 environment in the United States, and made 3 4 measurements 4 5 We wanted to collect source-noise data for 5 A Star helicopter data. 6 the helicopters operating in that environment. 6 7 We went down during July, collected data 7

at both Liberty State Park, New Jersey, which is directly across from New York as well as near one of the downtown heliports within the city.

I noted two of them on here. This is Liberty State Park, and that is the downtown Manhattan heliport.

There are a couple of other heliports within the city.

(Slide.)

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MR. ROOF: During these measurements, we collected acoustic data including real-time data via sound level meters as well as digital audiotape for archival purposes which enable to go back after the fact and do any kind of analysis we felt might be necessary.

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MR. ROOF: We collected a significant number of data points while at Liberty including multiple types of air helicopters, in particular.

We did get a considerably larger amount of

You can see we used that in a large database to look at some various scenarios 8

(Slide.)

MR. ROOF: In addition to the 10 measurements, in New Jersey we went to one of the heliports downtown. 12

On this graph, you'll see the picture of the helicopter there. This, in addition to the overflight data we collected in new Jersey, this enabled us to get more operations typical of that near heliport approaches, takeoffs, hoverings, idles, as well as fly-overs.

In addition to the helicopter data over there, once again, indicative of the urban environment, we collected data.

We witnessed ferries and all sorts of other transportation noise sources as well as the

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In addition, we collected time/space position information data tracking data of all the aircraft we measured.

That enabled us to go and then correlate all the acoustic data with real-life scenarios, if you will, of the aircraft.

We also collected meteorological data to help explain any aberrations in the data if there were any after the fact.

(Slide.)

MR. ROOF: One of the places we collected data was Liberty State Park, as I mentioned.

That is the area outlined here, very close to Ellis Island and the Statue of Liberty.

What that afforded us was the ability to collect significant amount of air tour data for helicopters, people going down to fly over near the Statue of Liberty and see that.

19 We also collected data from corporate 20 shuttles and, obviously, all the other transportation 21 noise sources.

22 (Slide.)

commercial overflights from the three major airports 1 2 in the area.

(Slide.)

environment.

MR. ROOF: Over the two days there, as I said, we collected data from multiple types of operations as well as for multiple aircraft again.

MR. ROOF: The anticipated data reduction and analysis for this would be production of noise distance curves for the various aircraft in an urban

We have all sorts of this types of data in our databases for modeling.

We wanted to see what, if any, were the differences in these so we could more accurately describe the noise in an urban environment.

We wanted to produce various types of metrics, including both A-weighted, which is a typical metric used for human response over time.

20 We also decided to look at C-weighting, which has a little more low frequency and noise in 21

22 that respect. Page 29

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We also wanted to combine the acoustic data with the immunological data and the aircraft tracking data, the time/space position data, to get a real good feel for the beast we are looking at, in particular.

(Slide.)

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VOICE: Can we ask a question? I'm surprised on that statement you made on the Cweighting.

MR. ROOF: We just wanted to make sure we investigated all possible scenarios and sources of helicopter noise annovance.

It has been suggested that A-weighting has been used for many, many years, but, potentially, that doesn't capture a lot of the effect that may be created by the helicopter noise.

I don't want to put you on the spot, Paul, but this is an area that Paul has worked a lot with and is very familiar with.

VOICE: I understand that today, but it was the statement that C did it--the implication that C did whatever you said A wasn't doing.

1 You are taking a very analytical look at 2 one scenario. There are others

Juneau is different. Hawaii is different 3 4 than the San Fernando Valley. Where are you going 5 with this?

MR. ROOF: As Sandy and Paul said earlier. this is an urban helicopter noise study that is supposed of urban areas throughout the United States.

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Page 33

9 We have taken New York, one, because it is 10 close to us and it is cheaper to collect source data 11 there.

It is a typical urban environment. We also got several very ideal locations there, which-for various reasons which I won't go into now.

You provided a very good segue for about three slides from now. How can we then take the source data from New York and extrapolate it out to other environments.

19 I'll get there. I promise. 20

(Slide.)

21 MR. ROOF: Just to give you an idea of a 22 limited amount of the data that we got, as I said we

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MR. ROOF: It was just presented that there is a potential that A-weighting might not capture the human annoyance effect.

Maybe C does. I'm sorry if I misstated that. Does that make sense?

VOICE: Maybe.

(Laughter.)

MR. ROOF: In general, our approach has heen we want to as flexible and as open as possible, not necessarily go with an analysis method, let's step back and be able to do whatever we need to after the fact, given what we see in the data and the public comments that we get from forms such as this.

VOICE: Chris, I know you are doing a lot of work on the New York situation.

We are from the Van Nuys Airport area. Are you in any way going to try to extrapolate your findings from the New York environment to the San Fernando valley, because we have an egregious

19 20 situation? 21

I am not sure they are comparable. What are your intentions?

got a lot of A Star data from New York.

2 This is just an example of maximum sound 3 level versus distance.

As one might expect, as the distance, in this case slant range, increases, your sound level decreases.

This is nothing ground-breaking. It is just a check for us.

O It's just to make sure our data is good 10 and is relevant and we go from there. Another sanity 11 check, if you will. 12

VOICE: Does that imply that it was slow or something?

MR. ROOF: This slows down--

15 VOICE: This is a new Volpe-introduced --

16 MR. ROOF: This is actually per ANSI 17 standards--A-rated slow scale maximum locus.

18 MR. SCHOMER: Look at ISO 1996. You'll 19 find that.

20 VOICE: Much like that, ves.

21 VOICE: A slightly less technical

22 question.

Page 34 Page 36 l When you're talking about measuring midannoyance and other things around the country and the 2 Manhattan or New Jersey, the study asks for the 2 3 impact on individuals. What you see here is the two top curves 3 4 When you say you were in downtown 4 are two data points that we collected--in New York, 5 Manhattan, what lengths did you go to to ensure that 5 the urban environment. 6 we are recording from an environment that was 6 The lower curve is that from our database. 7 analogous to where the individuals spend their time. 7 They're pretty close. 8 say an apartment on the street? Were the recordings 8 We see a three-, four-, to five-decibel 9 on top of buildings or --9 difference. MR. ROOF: Well, you guys are providing 10 10 Without getting too technical, I'll just great segues. That was my last slide. 11 11 say that that is likely attributable so that that can 12 I'll talk more about that. I'll give you 12 be measured over water 13 a little more insight. 13 The models work with acoustically soft 14 We do this in an urban setting. That one 14 surfaces. If you are interested in that, I'll be 15 graph I showed you is from our acousticians', if you 15 glad to talk to you more about that afterwards, but I will, point of view. 16 16 don't want to. 17 That was the cleanest of all data. There 17 VOICE: What is the significance of the 18 wasn't somebody screaming next to our microphone when 18 160 knots? 19 the helicopter is flying. 19 MR. ROOF: That is the reference speed 20 But, that is just do we can make sure we 20 used, so we wanted to be comfortable. 21 have data that makes sense. 21 VOICE: You adjusted the A Star speed to 22 We do have all sorts of very urban-like 22 160 knots even though an A Star can't go 160? Page 35 Page 37 environment data, and I'll tell you a little bit more 1 MR. ROOF: Sure. In the heliport noise 2 about what we will do shortly related to that, too. 2 model, all the helicopters are referenced to 160 3 (Slide.) 3 knots. It's just standard. 4 MR. ROOF: A different noise metric, if 4 (Slide.) 5 you will, way of describing noise. This is sound 5 MR. ROOF: What you saw was a very good exposure level. 6 6 agreement about how it is modeled and what we 7 What it is is a representation of the 7 actually measured. 8 total energy in a given event. 8 That was yet another sanity check. What 9 Once again, as the distance increases, we g this is--I promise the last very technical graphic--10 say see the sound exposure level or LAE decrease. 10 spectral data. 11 That is just an A-weighted exposure base 11 What you see is frequency low to high 12 level metric. That's the AE. 12 versus sound level. 13 I'm not trying to inundate you with all 13 Once again, we compared -- the black, 14 sorts of technical information here, but I just 14 bolder line is a spectrum from our heliport noise wanted to show you that there is that behind the 15 model with several spectra from events we measured 15 scenes as to what we are doing here. 16 16 there. 17 (Slide.) 17 What you see there is very good 18 MR. ROOF: What we did do, the HNM--the 18 measurement. This one difference jumps at us. Helicopter Noise Model--that we've run, what we did 19 Once again, I attribute that to accessed 20 was take two events, propagated them out over a range 20 soft-ground attenuation, which is inherent in the of distances, and then plotted that versus what we 21 21 model. have in our noise models used for predicting 22 So, from our perspective, what this really

Page 38 Page 40 1 tells us is that we have good, reasonable data, and 1 So, how one might then directly apply now we can go forward with what you all really want 2 that--3 to hear about, not numbers and data but hoe this will 3 (Slide.) 4 help us explain and hopefully mitigate urban 4 MR. ROOF: --this is the microphone. If 5 helicopter noise. it wasn't obvious, I'm sorry. I don't have a lot of 6 So, now, I'll just get on to the fun graphic capabilities. 7 stuff. 7 We looked at the change in scenario. This 8 (Slide.) 8 is just something typical in New York, for instance. 9 MR. ROOF: This is the last of our real We saw several aircraft operating relative 10 detailed graphics, but this really gets to the heart 10 to where we were measuring and one of our measurement of what we want to do here. 11 11 locations. 12 What this is, using the sound exposure 12 So, it is all arbitrary. This is a point 13 level, one of the metrics I showed you before, which 13 of how one might feel the approach to this problem. 14 is the energy of a given event, if you look at change 14 We saw aircraft flying at about 800 feet, 15 in helicopter altitude and distance away--lateral 15 about a thousand feet from our microphone or from us. 16 distance away from helicopter and you have helicopter 16 the listeners. 17 operating, you can get different sound levels, the 17 That happened to have in this case an 87 18 idea being--18 dB sound level. The number itself is arbitrary for 19 Well, let me jump back one second. 19 this exercise, because then what we want to do is 20 When you have a noise problem, there is a 20 say, if we've put the helicopter twice as high, how 21 noise source, a receiver of that noise, and then 21 does that affect the noise level? 22 propagation of that noise from the source to the 22 Or, we move it twice as far laterally away Page 39 Page 41 1 receiver. 1 from us, how does that affect noise level? 2 If you want to make a defect of that, one 2 By going through an infinite number, 3 can look at the noise source, make it quieter, make 3 obviously--do this in an infinite number of ways, you 4 it nonexistent. 4 could change your propagation path, how one might be 5 I won't go into that. One can look at the 5 able to affect the sound level that people are 6 noise receiver-the receiver of that noise--a person. б exposed to. 7 You could put ear plugs if everybody 7 This is just literally one quick example 8 wanted to do that in New York or elsewhere or put 8 of how one could look at it of one helicopter, one 9 them in buildings with really thick walls, just for 9 data point. 10 instance. 10 But, it is an idea, when one goes to look 11 Or, one could can look at the propagation 11 at a different urban environment, how one might be 12 path between the source and the receiver. 12 able to address the issue. 13 What this is is our attempt to look at 13 VOICE: It's been awhile since I ran one 14 various scenarios of how we can help to mitigate this 14 of your earlier runs. 15 noise through the propagation path--what this is. 15 But, is there anywhere in here a 16 So, then, you can look at various changes 16 compensation for time of day? 17 in aircraft altitude versus various changes in 17 Like the TNEL, it seems to me, in terms of

effectiveness in terms of the end user, what it does

6:00 a.m. helicopter flights that wake someone up.

Or, when you're dozing off at 11:00

o'clock, it is significantly more distressing than

to that person on the ground, all of this, that is

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literal distance from the aircraft and look at how

hurt the problem, depending on the scenario.

from one aircraft used in that scenario

one might be able to help the problem, or, likewise,

That is just a representation of the data

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whether you are 500 or 1000 feet away. Are you compensating for that?

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MR. ROOF: First, let me say that is certainly one of the types of comments that Sandy has gotten from the public and people all around the country.

It is certainly one of the issues we're looking at.

VOICE: I take it you have included that in your model?

MR. ROOF: In this example analysis, this is a single-event analysis, so time of day is irrelevant.

It is just for demonstration purposes, but that is certainly one of the types of comments that we've gotten one, if not several of, how to look at the change in times of day of operations.

VOICE: It makes a big difference if people are out there with their car and storcos when the helicopter goes over versus when you're dozing off.

MR. ROOF: Sure. That is an example of

beneficial, more importantly, to this process.

As Sandy described, we've had a continuous public input, and that's, I guess, been extended a little bit, but it is coming to a close shortly.

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We've also been in contact and will continue to be with Air Traffic Control as well as with industry, both manufacturers and operators.

We had a comment last time from
Whisperjet, which is one of the type of technologies
available.

We also plan on looking at other means for noise reduction.

This is just one example I presented about the change in propagation path.

I have actually been in contact with Joy Held who was here at the meeting last time.

You provided the segue, but it is a little bit too early for me.

We're doing some measurements hopefully in the next couple of weeks, actually in New York City.

What we plan on doing is she has several prospective apartments for us to use. We'll do it on

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one way of looking at possible mitigating measures for urban environment scenarios.

I should say, you mentioned the use of HNM.

Because we have more modern research versions of the Integrated Noise Models, I actually used that in this scenario, because it enabled me to propagate the sound levels over acoustically hard surfaces.

That was just for this scenario, which may be more representative of an urban environmentbuildings, asphalt.

Just a way of making the analysis a little bit more applicable to our situation we're looking at.

(Slide.)

MR. ROOF: So, from this one aspect of this whole study, what's next?

That is an example of a noise sensitivity analysis that we can do.

We can do an infinite number of those. We want to look at what is practical and what is

1 a terrace, do a measurement outside, collect data 2 similar to what we've done in the past.

3 It will be a little different in that 4 less-controlled environment, as well as a microphone 5 inside the apartment and look at what we have there.

VOICE. I have to say, Chris-- I don't want to interrupt, but Joy's environment is very unique.

You've got the East River. You've got tall hard surfaces in buildings and a very different kind of operation than the San Fernando Valley where we start out with every news media helicopter that goes up to the Sacramento new bureau.

We don't have a river running nearby. There aren't tall buildings. They're hillside slopes.

So, I guess I'll put this part in the public comment. It is important not to get too fixated on a single environment.

They're so different. They all have the same common denominator.

22 MR. ROOF: I agree wholeheartedly, and

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that is why, even though we did our measurements in New York, we've tried to make it as generic as possible to incorporate into our most sophisticated noise models and most current versions, such that they'll be applicable to a wide variety of scenarios.

VOICE: You may want to do some analysis out in Los Angeles. It's a lot warmer there in November.

(Laughter.)

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MR. ROOF: Sure, from my perspective--From this program's perspective, we obviously have a finite time, finite budget, and at least a short-term goal of this report.

Obviously, we hope to make an impact on the urban noise.

We just have to be able to truly accomplish something in this finite amount of time.

That is it from my perspective. Any other questions?

VOICE: I'm from New York, but I am also concerned. This is applicable to wilderness areas, too, or this is only urban environments?

There is certainly that consideration that you capture the bounds and the noise.

That is why we saw a rise in the level

That is why we saw a rise in the level.

This urbanization influences the noise, so we're
developing it as a capable tool that we can run
analysis and run it to work with issues on Air
Traffic Control and get a warm sense that we are
moving in the right direction.

With regard to function, I can probably answer some more of that in the comments than I can in the analysis.

Let me get to that as we step through this.

VOICE: The reason I ask the question now is because I got the sense--

I forgot who from FAA attended the last Workshop, but somebody said that the data you acquired would allow you, perhaps, to go back and figure out who is operating which helicopter.

I don't know, but one of the concerns that
we have--or one of the suggestions we have, which
I'll discuss a little bit when it is my turn, is that

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MR. ROOF: The focus of the study-- This is a focus on urban helicopter noise.

VOICE. Chris, I asked you this question last time.

I think it is really a question for Sandy in doing your measurements.

You did not differentiate among operator categories.

MR. LIU: I think we flagged certain operations when we knew what they were.

We haven't differentiated, because we're really looking at the source.

Typical helicopter in an American environment, to kind of answer your question, in the spectrum of noise, this, to me, I consider a very worst case.

We've got all this urbanization-buildings, walls, things like that.

As you start to step away into the other what I'll call clean environment, like what we require in certification basically out in the field, soft terrain, somewhere in between.

there is a distinction in perception of irritation
there is a distinction in perception of irritation
helicopter operation is.

So, I was wondering whether your data allows you to take that differentiation.

MR. LIU: I don't think this data indicates that, and it won't in terms of the differences in levels.

One can say that this is a helicopter. That point is not here. This is a sore space. The interpretation basis, which is a response down at an observer, that is a more subjective thing. That's not there

VOICE: Before you leave that, that is a very important point. I don't know this lady, whether you are industry or not.

But, if a siren goes down the street with red lights flashing, people are much more forgiving than a motorcycle without a muffler.

It has been suggested somewhere in your comments that there ought to be some kind of marker or beacon, or something of that sort, that indicates

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l that this is like a crucial flight, an emergency 2 flight, a police requirement. This is very important for that person on 4 the ground to be able to recognize and not to go look 5 at the end numbers and look it up on the Web. That is very critical to bringing up, and that is the purpose.

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If it is a sightseeing operation, it is not to say that they shouldn't be there, but there is a big difference of annoyance level, I can tell you, when the multiple helicopters going out are creating tourist flights than if there is a lifeguard of blue beacons or something like that ought to be available when you put that in your mix of your recommendations.

MR. LIU: I think, as we step through this, you'll see what some of the conclusions of the public input are.

In fact, they go that direction. We do indicate that there is an acceptability of that service.

I go back to that, and that is where we'll

opinions and emphasize those issues that may not have 2 been submitted in the written format.

3 I promised this last time. The Web site should have comments from the last two Workshops and, 4 5 in fact, some of the discussions I am going to 6 present today.

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7 It should have a transcript from the last 8 Workshop as well that you can access, so I'll confirm that that is there by this afternoon. I'm going to

10 check with our Web site administrator. 11

But, that will hopefully be there for the rest of the process so you can keep up to date on the 12 status that will turn out some information we've 13 14 posted on there in regard to summaries and

15 information results from this Workshop, transcripts, 16 and any other public comment to the docket.

17 So, that is going to be ongoing. 18

(Slide.)

19 MR. LIU: As part of that we did postscoping questions, and we were criticized for the 20

21 fact that a lot of people we didn't cover enough of

the issues, which is fine.

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go back and go through my list of preliminary summary of all the issues and understand that.

MR. ROOF. Any other questions for me? (No response.)

MR. ROOF: Thank you very much.

MR. LIU: Thank you, Chris. Again, the modeling is a tool to help us to understand some of the associations with aircraft control

One of the most important parameters is altitude. That is what designates some of the regulations and operations.

So, that really is an important element for us to be able to fall back on assessing noise.

Let me just close it at that. That is just an element of our process establishing data that we have confidence in that we can fall back on for our analysis.

(Slide.)

MR. LIU: Those are the elements again.

20 I'm going to just quickly run through this. 21 Inputs are most important. These

Workshops, again, are opportunities to voice those

I was trying to focus on some of the aspects that are important to the FAA

One of those was understanding what elements or function were concerned, because everybody is aware that there's issues regarding helicopters in the Grand Canyon and sightseeing.

For us to do a good job, you need to understand is there an element of that that differentiates, like Irone was mentioning, public service.

For some reason, humanistically we are more forgiving if it serves that function

That was what my intent was on the scope of the question, although I am happy people elaborated more and spoke on the questions.

They gave us their response in terms of sentiment and impact to them.

So, those are the questions. In a

19 preliminary sense, given the comments, I was able to 20 kind of tableize--separate some of the functions and

how our team perceives some of the effects of that. 21

22 (Slide.)

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MR. LIU: And I just try to summarize them here.

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I won't say everybody within the Congress but I'll say a majority are willing to accept the fact that the annovance that proceeds was also acceptable, assuming that they were doing public service.

There was also criticism of the fact that maybe they were just doing training flights.

Training, being a part of making sure that flight is safe, is probably a necessary thing.

If you want a helicopter to respond to your emergency, you want to make sure that pilot is trained and well certified.

That is a gray area, but, for the most part, the sentiment came back that they would accept a level of annoyance, assuming that they are serving a public good.

That is why I kind of blocked out this area

Talk about law enforcement, fire, emergency medical services, that came out, and that 1 kind of give a quick summary of some of the attitudes

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and relationships that were established from the 2 3

scoping question as far as responses that came back about reductions on AEC procedures.

5 Ultimately, a good chunk of them offered high altitude and rerouting and how that leads to the 6 7 functions.

I kind of made that association here Some people ask that they limit--I think, limiting the air space with regard to hover--how long can they hover?

Then, of course, I think understanding-and Chris has alluded to that--if you push operations higher into the air, the levels come down

15 So, that annoyance level also drops off. 16 That was just, again, a result of some of the scoping 17 questions.

18 Operation impact, again, if you were to impose or ask that maybe this issue of high altitude 19 20 defines--

Well, there's impact on the operators themselves. They might be gathering news, which is

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was visible from the review comments.

Meter an issue of high annoyance and label that, some of that associated with what they call misfeasance -- although they were doing something legal or right, they're allowed to fly in the air space--the interpretation of that--that they were really breaking the law.

So, we'll go into some of those what I call psycho-acoustic, socio-acoustic elements.

I'll mention that--some of the factors behind that.

Hiking tours and electronic news-gathering seemed to be the hottest of the functions in terms of people's response in your comments.

They felt, because electronic newsgathering is basically a very flexible and dynamic activity, it lends itself to lots of hovering, I guess, in some cases, and operations between early and late evening.

It's those factors that were perceived as very negative within the comments.

So, I just wanted to point those out and

their function, and you might limit passenger views and you might limit training.

3 As I said, if people understood that they 4 were providing a service, offering an emergency 5 response, it was acceptable.

But, training is one of those gray areas. In order to support that function, you probably have to have training.

That will take some time. Extended flight time, when we talk about rerouting, the last Workshop expressed that they do--in the eastern region they pay--I wouldn't call it a penalty, but they extend themselves a little bit more in order to satisfy a need of the public--extended flight time, rewriting more operational costs, things like that.

That covers that element of the scoping question.

The last one--we've opened it up--we asked for solutions.

20 This is just a short association of the function, but I'll go into the whole list of

22 responses we get from the public and industry.

Page 58 Page 60 1 We can go over that to assure that nothing 1 If I overlooked some, it is because I have 2 is missed basically. 2 a more complete list not necessarily by function. 3 That was at the last Workshop. I am 3 The one that really comes out in mind here 4 trying to cover that we didn't overlook something or 4 is that there is an acceptance when it comes out of an element of importance to you--pool usage of this 5 5 public service. 6 operation. 6 These are the ones that are a little bit We talked about circling duration, an 7 7 more difficult to understand 8 issue that is in some ways in our realm is quiet 8 VOICE: What was the number of responses? 9 technology, fostering that direction in industry. When you look at a table like this, you can have 9 10 VOICE: And how are you finding commuter, 10 12.000 11 because commuter normally lends itself to scheduled 11 Or, you can have 12. People and you help 12 air service, but I'm getting the idea here-you draw the conclusions, and you feel that this is 13 MR. LIU: It doesn't have to be totally 13 statistically significant that we can look at a chart 14 scheduled. 14 and say that, for at least 30 people, this is truly 15 I am interpreting it moving passengers to 15 reflective. What was your end with this? 16 get to the plane, transportation. 16 MR. LIU: Right now, it is 70 total to the VOICE: Were the industry responses 17 17 docket. 18 collated into this? 18 There's ones which are pro, you know, that 19 I don't see anything about the IFR stuff 19 really feel that there isn't a problem. 20 that we talked about, preferred routing, or dedicated So, the numbers might go down slightly--65 20 21 helicopter routes. 21 responses. 22 It looks like this is all public comment--22 Some of them from offices of politicians Page 59 Page 61 community comment stuff. represent a constituency--a large population of 2 MR. LIU: Right. people as well, and hence reflects their sentiment. 2 3 VOICE. So industry really isn't in this 3 So, N is a funny thing, and it gives you 4 chart? 4 an idea of some of the detailed information which I 5 MR. LIU: This is the sentiment that has 5 need to understand to get a handle on it. 6 been called out from the public. VOICE: I wasn't trying to suggest that a 6 7 VOICE: Before you go on, shouldn't 7 small N was necessarily bad. I was more interested 8 industry comment be in there? 8 in the quality of the N. 9 MR. LIU: There is industry comment. Were those, in fact, representative? You 10 VOICE: And with respect to your 10 can have an N of 6 to represent the United States, as 11 electronic news-gathering, was there much comment 11 long as they're truly representative. 12 with respect to redundancy, that is, one helicopter 12 MR. LIU: I'm trying to remember the 13 versus something called the OJ effect in LA--up to 17 13 breakout--I mean, how the concentration was in New 14 helicopters. 14 York of the last 30. 15 It might not be so bad with one helicopter 15 I'd say 25 were from New York. They 16 at 2000 feet versus 17 of them. 16 notified the people that needed to respond to this 17 MR. LIU: I tried to differentiate where 17 and to submit their input. the solution might have been pooling of usage to 18 18 That doesn't mean there are other areas 19 avoid minimizing the numbers. 19 that recognize or feel that they have an issue--

the association.

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I don't have everything on here. I just

attached what jumped out at me in terms of some of

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Hawaii, Juneau, Alaska, Las Vegas, Portland,

MR. SCHOMER: San Diego.

certainly California. They were well represented.

Page 62 Page 64 l MR. LIU: To me, it covers a fairly broad to the best of our ability as we can. 2 spectrum. 2 It is a matter of how do we accomplish 3 VOICE: The thing is to follow the this. It's ways that you operate. 4 examples. 4 It's technology advancements, that type of 5 MR. LIU: I'd say it is representative of thing. That is where we are really trying to come-5 6 identified concerns. is a logical method that does it in a timely manner 6 7 That is what the scope of this was. If it 7 and relieves the impact. 8 is just one area, it may not be, but there is 8 So, I don't think anybody is going to sit 9 certainly an issue. 9 here, certainly not industry from their point, and 10 VOICE: I wouldn't be happy seeing a 10 say we're not interested in mitigating the noise. We 11 report to Congress and then saying, well, how many 11 all are. 12 comments--73 people commented and then we have all MR. ROOF: Sandy, if I may, one of the 12 13 these promulgations of rule changes. 13 things I talked about was source noise--the receiving 14 MR. LIU: You've got to remember, when 14 end of the propagation path. 15 this started, it started from a legislative mandate. 15 There's been several programs involved--16 That was, I'm sure, due to pressure from the FAA and NASA over many years and various type of 16 17 constituents within a larger population. 17 induction for helicopter and other aircraft source So, it kind of funneled back to us to look 18 18 noise. 19 at the technical details. 19 It's also likewise been studies about 20 I think some of the understanding as far 20 propagation. We're just trying to put it all 21 as how big Ns are, and things like that, obviously together and, in this case in particular, look at it 21 22 were enough that this legislation was even put in in an urban environment as the focus of it Page 63 Page 65 place, so that's kind of a catch there. We're just VOICE: We're looking for meaningful responding to what was asked. 2 2 restrictions that are in place and that are solid and 3 VOICE: Sandy, for many of the letters 3 that aren't voluntary. 4 from elected officials through the binder, I didn't 4 At least, in my community in California, I 5 see any. 5 can't think of one politician--elected official in 6 Did you receive any letters from elected any of my local governments up to the state 6 7 officials who were in support of or not in favor of legislature that would not support something, say, a 7 8 putting restrictions to minimize noise impacts? 8 thousand-foot minimum AGL. 9 MR. LIU: Not in favor? 9 There's not one that I can think of. 10 VOICE: In other words, people that would 10 There may be one somewhere, but I don't know who it 11 not support noise mitigation--noise reduction 11 is. 12 measures? 12 VOICE: Does industry want noise 13 MR. LIU: I don't recall any. mitigation so much that they would like regulations 13 14 VOICE: All the elected officials that you 14 and legislation? 15 recall receiving input from were from mitigating--15 Or, is it only industry only wants it done 16 MR. LIU: As far as I can read it, that is 16 voluntarily? 17 not absolutely true. 17 VOICE: Obviously our main focus would be 18 VOICE: I think a better way to say that, 18 to try to work to bring about a voluntary program I don't think anybody including industry doesn't want 19 19 with the community. 20 to mitigate the noise. 20 I understand what you are saying. That That would be just foolish. The industry 21 gives you no guarantee long-term. 21 22 is just as strongly motivated to try to mitigate it

We know that, but we think the programs

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	Page 66		Page 68	
1	that we have worked well.	1	have this meeting today.	
2	They're not perfect by any stretch of any	2		
3	imaginations, and there's still some holes that we	3	a serious look at going beyond this position, well,	
4	have to fill.	4	we'll deal with this voluntarily, because, at some	
5	But, when you start talking about	5	noint if voluntary describes at some	
6	regulatory, it sounds nice just to make a flat	6	point, if voluntary doesn't work, then pressure from	
7	statement: A thousand feet ATL. Nobody goes below	7	all sides, from elected officials, in particular, are	
8	that.	1	going to bring more ruling than is beneficial for	
9	But, then, you've got a lot of things to	8 9	everybody.	
10	consider as to what mission helicopters are on, the	10		
11	heliports they're operating to and from, whether an	1		0000
12	addition is air traffic.	11		
13	When you take a look at the air space	13		
14	overlay in New York City, it is horrendous.	1		
15	It is unbelievable what they have to do in	14		
16	layers, and we would like at times to be higher than	15		
17	we are.	16		9000
18		17		
19	We don't have that ability because of the	18		
20	traffic that's above usan ATCS to keep us down. So, sure, we'd like to request 1500 feet	19		
21	2000. Yes, we would.	20		
22		21		000
22	Sometimes we can't get it. It is not as	22		
	Page 67		D	-
1	simple as saying: A thousand feet, that's the rule.] ,	Page 69	20000
2	You have to have some understanding of		VOICE: A thousand AGL was our original	
3	what the complexities are.	2	proposal and that was slowing down.	
4	Should we strive for higher altitude at	3	VOICE: That's ridiculous; we can't do	
5	all times?	4	that. Well, now we've changed our position to 1,500	
6	What we are doing is we're trying our best	5	at a minimum. So, I am saying there would have to be	
7	to give you an example.	6	some agreement of how regulation changes like we have	200
8	The program that we have now is Fly 2000.	7	that I think will ward off further, more egregious	
9	We're trying to focus everybody not at a thousand to	8	trouble.	
10	get everybody to 2000 feet, whatever possible.	9	VOICE: We don't disagree with you. We	
11	But, it is not a perfect world. We	10	know there is a potential reality and that's	
12	understand that.	11	basically something that we are well aware of.	
13	So, we're not just sitting here and saying	12	VOICE: I want to be productive. We need	1
14	there's one regulation that's going to solve	13	to come up with some meaningful regulation which	2000
15	everybody's problem. I don't believe that.	14	would be very constructive for the industry. We	
16	VOICE: I don't think the community is	15	could all get together and agree on some kinds of	0000
17	saying that, either.	16	proposals or proposals that were binding which would	00000
18	• •	17	follow along with a voluntary program, you know.	2000
19	I've been working on this for five years.	18	You pick the place and I'm going to do it.	
20	We know the complexities. Our laws can be complex. Regulations can be complex.	19	But if that's not effective at a given point so many	
21	VOICE: But, by the same token if Fly	20	years out or however you want to measure,	00000
∠ 1	v OTCE. Dut. by the same token it Fiv	7.1	automatically you trigger the poyt phase. It's a	100

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VOICE: But, by the same token, if Fly Friendly was very effective, we probably wouldn't

21 automatically you trigger the next phase. It's a

22 very practical way to deal with this. Give the

Page 70

industry a free hand for X-years, but there has to be a measurable outcome. If those goals are not achieved, that automatically triggers the next phase like Phase II and Phase III.

VOICE: I think you're right. That's why I think this table does need to reflect some of the things which starts reflecting their way. You've got -- you haven't really focused on the part of the industry by the ATC and IFR capabilities. It's not reflected.

I would also suggest you don't use that word commuter because that's including a lot of people. I would use corporate for something like that.

VOICE: It is exactly what it means to the average person and the industry as well. As you say commuter, it's a scheduled air service.

VOICE: It's a regulatory term.

VOICE: Absolutely.

VOICE: Coming from the FAA --

VOICE: I think we are all struggling with the same issue. In a lot of areas you don't have the 1 river ways and things like that as opposed to
2 commercial making a definition of where to go.
3 MR. LIU. I'll make note to undate this

MR. LIU. I'll make note to update this chart.

(Slide.)

MR. LIU: What I'll do is I'll just run through the preliminary issues from the comments. Then we will go to the actual comments, and this is where we can finish out that aspect after what I have to say. If anybody has to leave by lunch, they will have heard at least what we've heard to date which will have their colleagues' preliminary issues.

They talked about IMPACT, the effect right away from the beginning. Everybody is saying the direction wasn't all there. In essence, when you collect the comments of the sponsors, they are the effects that people responded to or how it was interpreted or submitted. So, I kind of went back and kind of tried to pull out all the factors that needed to be understood. I am asking basically your blessing that we have covered this, some of these

factors; that there is nothing missing.

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capability to underestimate the decision to get out there.

VOICE: DVS is changing a lot of the aircraft in our area. It's got more money invested in the gear than in the aircraft.

VOICE: The technology is there but the system that responds to it is not there.

VOICE: That's something that we may need a recommendation from the FAA in these critical urban centers, some DVS sort of mechanism saying you can fly specific routes.

VOICE: We're doing that DPR --

VOICE: The visual reference of the FAA is to take the easy route. We'll declare all the freeways in Southern California, put them on the helicopter map and now we've solved the problem because they go over the freeways. Of course, in all honesty you would want to go over the center line but would go three, four or five blocks north and south which goes over the residential population.

Clearly there needs to be a more critical look at what's on the ground, industrial areas and

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I categorized the socio-acoustic responses
by individuals. A fair percentage came back
basically responding this way. They felt their sleep
was disturbed, delaying of sleep, and all the aspects
of their reactions, startling surprise,
concentration, attention because loss of attention
due to an overflight. It was all due to these deep
emotions being human that we respond to and how we
interpret things like basic function.

There is no straight, hard and fast rule on this. Annoyance is a tough one to nail down in a technical sense. We get percentages of response. We always have fringes that people are more sensitive and that kind of concept out here. When you talk about human sensitivity, not everyone may fall into the exact norm. So, it is a higher sensitivity; then again that is a small population but they do need to be recognized.

That's why I put it in there in terms of stimulus factors, physical issues like vibration is an outcome that is seeking a response by individuals in the issue of environment. That is really

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Page 74

something that we need to nail down because we are talking urban here. Dave is looking for less-urban areas like the Grand Canyon, like a whole different

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That's a whole different scenario but it needs to be included and understood. So, these are factors that influence a perception of the noise and the response that people have submitted, the ability to control situations, present state of mind in terms of activity. Sometimes you perceive it differently because they are just focused on something else. It varies so widely that it is difficult to grasp.

VOICE: The reverse could also be true. You can be engaged in a very thoughtful process, and these intrusions could cause an overreaction. I've found that in a number of occasions.

17 MR. LIU: Absolutely. That's what's hard 18 to quantify because that instinct could be a 19 different response on a different day. So, those 20 issues are harder to nail down as hard fact. We 21 recognize that and we understand that. We take that into consideration. So, I understand these factors 22

Page 76

Page 77

experience of people, how that influences the 2 interpretation. Certainly I will put that in 3 individually; those are up there.

4 VOICE: I don't see anything here about 5 curfews and curfews are very important.

MR. LIU: These are responses. These are associated -- in fact, I haven't gotten to the element of curfews. This is quite a list here. So, I just want to sort of step through it. We will do that.

VOICE: That word does not appear on your recommendation.

MR. LIU: On the next page. (Slide.)

15 MR. LIU: As we get to more related issues 16 more in the realm of the FAA, we talk about issues of 17 altitude, routing, nor necessarily structural damage.

Still what I say is an influence. When you talk 18 about curfews, I'm talking about a non-typical 19

20 working day or how you would categorize when the

21 operation is, early morning or evening, which again 22 has a different atmosphere of the background-noise

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are considered, and nobody is forgetting anything. In some ways it points to certain functions there.

VOICE: One of the preliminary issues is that we have annoyance. Something in there should be in reference to -- I notice it says, such that levels of annoyance based on the listener's interpretation of. I think one thing that you mentioned previously was there might be a nice bullet here, the aircraft mission.

The other thing is I don't know how to explain potentially individual sensitivity. Those are all --

12 VOICE: You say human sensitivity. That 14 kind of gives us a broad stroke to all people but it's truly individual sensitivity. Individual people are individually sensitive. I guess the easiest way 17 to explain it is that some people are so sensitive to the issue, itself, that they will hear an aircraft coming a mile away. Somebody else will hear one come overhead and will not even notice it. That is a 21 factor.

MR. LIU: That is a function of the

level which is the physical influence which affects the perception of that noise.

3 These stood out in terms of issues 4 regarding the FAA, key being altitude. I'm always 5 going to allude to that because that was a heavy response that came back, and the altitude affects б 7 operations in IFR, VFR and things like that. Those

are things we can concretely understand in terms of how it involves regulation. So, if we look at that 9

10 and put out operational regulations to reduce noise, 11 either factors can be manipulated or regulated in

some regard. That would ultimately influence the way 12 13 the noise is perceived or generated.

14 These are all inputs; these aren't FAA, 15 but public comments on how safe procedure should be implemented. Minimum altitude again, we've been 16 17 sensitive in our control to some extent. We've looked heavily at that and supported it with our

18 analysis. Curfew of operations, that and minimum 19

20 number of operations are these sort of issues that

21 put the ball in the context of regulations within 22

airports. So, that is another element that has

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gotten to the FAA which we need to address and we

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Specific routes, specific minimum altitude corresponding to maximum noise, that was listed by Robertson Helicopter. They made a concept for the noise number that was acceptable as observed on the ground. We kind of find out what the altitude would be for a helicopter to operate at in order to get that number. That was an idea that I consider kind of new that nobody has considered that that would require. I understand that it would be demonstrated and agreed upon voluntarily downstream, understood in the regulation. It's not there yet but it's a concept.

VOICE: That's a good concept but the problem I have is with the quote "everybody agree." We won't have to come down to a degree of process within the regions whether you are doing aerospace redesign or whether you are coming back to sit down and define if there is a reason to establish that with. You have to go through the process of rulemaking. So, I am not here to define processes.

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1 These are factors, and I ask everybody to 2 look at these to see if there is an issue that they 3 have that isn't on the list. There's a definitely 4 understandable issue about individuality and 5 perception. So, I want you to please air out your 6 differences so that I can note that. 7

(Slide.)

MR. LIU: I'll go through this a little faster so we can start getting to some of the comments. I call these non-operational issues within the confines of the FAA. The FAA can offer public education in the regions and the operators show an awareness of noise mitigation; it is certainly their defined policy now. These are now being used in the fixed-wing world which is to phase out noisy aircraft and to operate quieter aircraft.

As noted earlier, it is in the interest of the industry to work to make their aircraft quieter to be more competitive as well as to serve the market. Internationally we are working with international regulators to establish consensus on what's acceptable in the environment in what they

I am just here to identify factors.

VOICE: If you meant that, it would be agreed to that something like Stage II would be set up in the year 2000 and so on. Everyone agreed but that did not mean every last part.

MR. LIU: If you look at the history of that, some of those first attempts in industry that they felt would be in their best interest. With the support of Congress, we can legislate that. It's always good to look at the history to understand what are the factors, who played a part, and what influenced that. Things just don't materialize because we show up at this meeting but because people will have the authority to move that sort of legislation and effectively push that through. Again, I go back to my original slide of

where our role is, we are standing in the middle where we are absorbing information. We're asked to lay out the guidance and understanding. But within that these are offerings to Congress to make the ultimate decision on what is the next step, minimize hover durations.

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call a process committee in aviation and environmental protection. We're of course involved and probably spearhead a lot of that so that we can develop harmonious regulations.

When it comes to trade issues, we can be on the same side with everybody. It's beneficial to our country, it's beneficial to the industry, and it's really beneficial to the public. The U.S. could waste money arguing over international trade, but that's kind of gotten off the beaten track a bit. That's some of the issues behind what we're talking about phase-out and operating quieter technologies and a recognition of that.

We are still Stage II. After this process and after these comments, I have information about AEE which is what our office does and kind of establish an update on the issues, not the future here and what direction helicopter regulation is going. So, we want to stay with that. I'm not going to hold everybody here to that and people with strict operations.

There is a particular faction of

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like them to.

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electronic news-gathering type of thing with the exception of fire in an emergency; we will have to accept that on this particular issue.

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VOICE: Would this be the place to put the beacon issue in?

MR. LIU: I think you should market this to ID operators to enhance enforceability process. So, beacons and flashing lights and markings and any of those that would enhance -- I can't roll it up and then unnecessarily put it down in an individual item. You've got a memo that we sent a report to Congress that we're not going to go over. I think they are going to try to draft to the major concerns and work their way back in the details. If the details merit the comments, then I don't think they will identify it.

Here I am just trying to get the major concepts relevant that are covered or not covered. This one, legislative; empower means to empower for local control of airspace. They can legislate local issues. But if it is a federally operated airport with federal funds, it's within our jurisdiction.

Page 84 for argument's sake, and says, We are requesting 800

2 feet. ATC should have the ability to come back and

say, Well, we're going to assign you to 1,200 or

1,500. They actually don't do that now. We think 4 5 they should.

6 MR. LIU: In some cases -- and I've got 7 feedback within our process -- the difficulty 8 sometimes comes down to liability.

VOICE: I know that but we are trying to get past that. We're actually asking you to tell us to go higher, you know. Unless the mission mandates it -- I mean, if it's police or EMS or somebody that's doing something that requires a lower altitude. But if this is just an aircraft going from A to B, we support ATC putting aircraft at a higher altitude even if it's other than the one that was requested unless the mission mandates it.

A lot of times the mission doesn't mandate it. It's just unfamiliarity on the flight crew's part that they are in a noise-sensitive area and they are transiting that area. That help from ATC would help mitigate this problem and lessen the impact.

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People who want changes or exemptions or things like that will need to go through the process to offer those changes and to supply justifiable cause.

So, that is an item there. Certainly I had the position on California about the military issue, I've told them I would accept their comments. I would submit it as part of the report but it's not an issue I address because it's not within the scope of this effort although it will be in the document that the Congress will receive. The sentiment is there.

VOICE: Also from the industry as well, our comments. We don't think helicopters should be exempt from this. Their noise impact is just as critical. It dictates our perception of the overall.

VOICE: Absolutely. The other thing is that Air Traffic Control; I notice there is nothing in here. One of the recommendations is that Air Traffic Control be empowered to take the lead in assigning altitudes on those requested by helicopters on specified routes.

What I mean by that is, if somebody calls,

You want more ability in some of these areas.

VOICE: The exact opposite. We have flexibility now to do whatever we want. We're saying that we should close that in a little where aircraft are requesting altitudes transiting the area, especially a noise-sensitive area. There ATC should take the lead in assigning the altitude higher than potentially what the aircraft requested unless the mission mandates it.

A lot of times the mission doesn't mandate it. The flight crew is just going from A to B. Weather is not a factor; Air Traffic Control is not a factor. It's just that the flight crew is really not aware that this is an area that they need to be higher over. But ATC doesn't take that lead. We'd

17 VOICE: The opposite situation where there 18 may be virtually no fixed-wing aircraft in the area and a pilot would like to fly higher, specifically to 19 20 reduce noise on the ground. Powers stay hard and

21 fast to their rules and they won't do it. 22

VOICE: In both situations we would

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22 (Pages 82 to 85)

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support, there is no need to keep this lower instead of higher. When we are asking for a low and we don't have a reason to ask for it, tell us to go higher.

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MR. LIU: I'm not a lawyer. Comments on someone's liabilities and things -- but if you can flag pilots to say you have abatement flexibility. I guess the concern is when you tell somebody --

VOICE: Isn't this the mandate? What you have to do is look at ATC procedures and what changes in ATC procedures?

MR. LIU: I agree. We're going to lay it out there.

VOICE: One of the things we are doing to try to help this along is when the flight crews are calling for altitudes, they are actually telling that they are requesting X-altitude for noise abatement. telling Air Traffic Control that this is why they are doing it. So, we are kind of giving a sense of -you keep hearing 1,500 feet from the flight crews for noise abatement, but after a while get the picture that this is the altitude they want to be at for noise abatement.

1 government should commit to fostering scientific

noise research. We wanted to do some more studies in

that direction and help them in understanding that. 3

4 Then people, particularly in the New York City area,

5 alluded to the fact that there wasn't hard numbers on

the numbers of populations. You can estimate based 6 7 on operators, but they really wanted to understand 8

what the traffic through that area was. VFR doesn't give us a process to track those sort of things. 9

So, as a recommendation that people supported was distinct long-term measurements on sites. In particular, parks, hospitals and residences; they wanted to understand the particular effects in those kind of sites, whether they differ, each having its own different environment. Tracking helicopter operations in a metropolitan area would foster some understanding of growth and see if there

17 18 was a necessary force. One other thing I didn't have in here --19

actually, yes, you agreed that flying high is good. 21 I think the public in general can respond to previous

22 two operations. But it is certainly still an issue.

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Keep in mind the area we're talking about obviously relates to the sea-level factor that we have there in the metropolitan area, but I understand what you're saying. As far as New York, that might be true.

VOICE: It's going to be extrapolated out if you are in a mountain area or something, sure.

VOICE: 700 feet in the Santa Monica Mountains area -- why, sure, it's common sense if you're asking for 1,500 feet in elevation. I understand that.

(Slide.)

MR. LIU: This is kind of a reflection of some of the sentiment in the comments. With service and associated operational flexibility warranted by fire, police and emergency medical helicopters the strong sentiment was that that was legal to some extent, the public service operations. Those just kind of stuck out, and I wanted to make sure that people read or at least understood that that was in the comments.

Everybody kind of input that the federal

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So, those are what I will call our highlight concerns on issues operated. What I'm going to do now is I'm 2 3 going to kind of close this, but I am going to just 4 go ahead and step into the comment period. We can 5 start kind of going through the dockets starting at 6 34.

> We can take a break for maybe ten minutes. (Recess.)

MR. LIU: What I would like to do is go ahead and start off by picking up where we left off at the last workshop and that is reviewing comments submitted. The last one was number 33. So, within the binder it starts off at number 34, 34 is actually a submission that was intended to go to ANAF's office 30109 which is another privacy study. I will move on to the next one which I

tagged at the request of the Honorable Senator Duane who submitted this comment. I've included it as 34(a). Is there anyone from the office of Senator Thomas Duane that would like to comment?

21 (No response.)

22 MR. LIU. There is no response. We will

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Page 90

move on to the next submission, number 35 which is Pat Cater from Encino, California. Is there anybody here who would like to comment for them?

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MR. SILVER: I would be happy to.

MR. LIU: The transcript would be clearer if you would come on up here. If all the speakers when they first come up would first sign in please so that I can log your name. At this point we don't have a huge audience. So, I would like to keep it reasonable, five minutes at best. If you would like to at the end of all the comments, we could allow for closing and all those comments that aren't within the docket will be addressed.

MR. SILVER: I'm going to comment on this particular letter because it was sent in by one of the members of Stop-the-Noise Coalition and a member of the Homeowners of Encino which is a community organization. Many of these comments go back to the first binder, that 1-34 set when I was not present. Unfortunately FAA didn't give us enough lead time.

Basically what item 34 does is first types of helicopter operations that elicit negative

seek the highest-possible altitude.

Now, what traffic control procedures need to be addressed? There are a number of them listed.

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Page 93

4 I'm not going to go over those, but let me first

5 comment on the notion of the route. It's generally 6 FAA's policy, from what I can see to recommend

FAA's policy, from what I can see, to recommend that
 highways, freeways be recommended as routes because

8 there is a faulty assumption that if you have a

9 resident that lives next to a freeway, that they are

10 less sensitive to noise. That's because it's a

11 mathematical averaging of two noise levels and, you

12 know, they obviously don't double.
13 The point is that's fallacious

The point is that's fallacious because those residents near freeway routes already are enduring a substantial amount of noise. Then to recommend that helicopters take that route -- which is what the FAA does certainly in the Los Angeles

18 area and some of the other areas of the country -- we

19 think that is not viable.

The alternative, the thing that needs to
be recommended is a look at land use. That's going
to take more time and more money before you do a

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responses by individuals. As it said in the letter, most of the people in this community and certainly

Mr. and Mrs. Cater certainly do not find emergency helicopter operations a problem. We recognize this

necessity; they need to be there.

One of the concerns, though, is whether that public service helicopter is actively on a response or whether they are returning from a response because we helieve -- and I speak for Mr. Cater -- that what often happens is a police helicopter will go on to a call, and they certainly

cannot go up at a high altitude.

Of course, there are a lot of those

operations that are conducted in early evening and late evening hours. Then when they return and when they go on patrol, rather than going up altitude-

wise, they stay at very low altitudes skimming across residences. So, I think one of the recommendations

19 FAA needs to put in place here is that when a police

20 advisor like an AC or something, that it be

21 recommended that when one of these services is not on

22 an active service but on a return, that they then

route specification rather than say, Hey, here's the

2 L.A. map. Why don't we just log all the freeways?

There are areas that are open space. There are 4 flood-control channels. There are whole wide s

flood-control channels. There are whole wide swaths of industrial areas, and that is what needs to be

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Number three, what impact would a restrictive control procedures have on operation on law enforcement alluded to earlier? I think the need for beacons to identify emergency helicopter services are important. We have a lot of problems with the ENG, electronic news-gathering. The notion of pooling is a great idea but unfortunately no media is going to buy that because it's a very competitive market in Los Angeles.

There have to be other regulations or controls, something that basically says -- I'm not sure how FAA would want to phrase that -- but you cannot have 17 helicopters following a chase down the roadway which is the 6:00 o'clock news these days almost daily. Of course, with these higher levels

almost daily. Of course, with these higher levels
 they can fly because of their telephoto lenses and

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the steady-cams and a lot of this sophisticated

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One of the recommended solutions to minimize noise -- he has a recent opinion here -basically include giving more control to the local jurisdiction to address routes and more control to the local jurisdictions. We often hear that the FAA won't allow us to do that or that everything is. quote, controlled by the FAA.

A perfect example might be the recent situation in New York where helicopters went up second avenue and the local jurisdiction didn't want that. In their litigation, you know, they weren't permitted to do that. But here when you have a closely knit constituency and elected officials all in agreement, there needs to be some voice there in terms of their ability to control routing.

18 The other thing is we had a lot of 19 problems getting beacon codes assigned to 20 helicopters. I don't want to say the FAA dragged 21 their feet, but maybe I should say that because 22 that's what happened. We didn't get those beacon standpoint; every single community leader I've talked

with has said that Fly Neighborly has been a failure.

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Page 97

3 It's a failure because it is not a requirement, and

4 the history of voluntary efforts -- we think they're

5 great, but there has to be some kind of regulation in our view. Mr. and Mrs. Cater would certainly support

7 some stronger regulations through the FAA. Thank 8 vou.

9 That was about 4-1/2 minutes.

10 MR. LIU: Thank you, Mr. Silver. 11

Comment number 36 is submitted from C.S.

12 Russell from City College of the University of New

13 York. Anybody representing Mr. Russell that would

14 like to speak on their behalf? 15

(No response.)

16 MR. LIU: No response. I'll move on to 17 the next comment, number 37, Richard Zogg from

18 Brooklyn, New York. Is there anybody here

19 representing Mr. Zogg? 20

(No response.)

21 MR. LIU: No response. We will move on to 22 37(a), Gilbert Rolle from New York. Anybody who

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codes until just a matter of about six or eight

2 months ago at Burbank-Van Nuys Airport, and those are 3 important dispersing sightseeing.

4 Again it's a matter of routing but

5 basically the fundamental problems that Mr. Cater and 6

Mrs. Cater are addressing here, and it's reflected in

7 all these comments, are low-flying helicopters

particularly using the same, repetitive routes, Van 8

Nuys Freeway, Ventura Freeway through to the

10 Hollywood sign over Madonna's house, through

Universal and then back. Those kinds of repetitive 11

12 operations are distressing.

The excessive number of media helicopters 14 that start out at 5:30 in the morning when there is 15 virtually no fixed-wing aircraft. There have to be 16 curfews that address that. There has to be some 17 effort to control routes and identify the

18 helicopters. Finally I think I should close by

19 saying that while we strongly support the industry

20 needs to be lauded for Fly Neighborly, that's only

21 one tool and should not be the number-one tool.

It has been proven from the residents'

would like to speak on their behalf?

2 (No response.)

MR. LIU: Okay, no response. We will step

4 through this, number 38, Fabricant and Dallows from

5 New York

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(No response.)

MR. LIU: No response. I will move on to

8 comment 39 from New York. That is from Sylvia

9 Locker. Any response?

(No response:)

11 MR. LIU: No response. We will go to

12 comment number 40 which is from Tony Turan, president

of the West 400 Block Association. Any comments? 13

(No response.)

MR. LIU: There's nobody here representing 15

him. We will move on to 41. This is from Lisa 16

17 Stanford from New York. Anybody who represents her?

18 (No response.)

MR. LIU: We will move on to comment

number 42, Gregory Latham from Hawaii. Anybody 20

21 representing the opinion for Gregory Latham?

22 (No response.)

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MR. LIU: We will move on to comment number 43, submitted by the Helicopter Noise Coalition of New York. We have a speaker who would like to discuss this.

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MS. MUELLER: My name is Marni Mueller, and in a way I am speaking for all of those people that we just passed over who are from New York City and then all the other New York City people.

I am a founding member of the Helicopter Noise Coalition, and Joy Heald is our president. I basically have operated as the political strategist during the five years that we have been in existence. We have actually been in existence fewer years. I started about five years ago myself fighting helicopters. I'm not going to talk directly to the voluminous material that we submitted. I think that if people want to read it, they can read it or their Congress people can read it.

What I want to talk to is this issue of the impact on the citizenry of helicopters and particularly the impact on the citizenry of having to work to fight helicopters. I'm a novelist and so I Page 100

community about fighting the helicopters.

This is not fair. It's not fair to

community people that we one, have to be subjected to

the noise and two, we have to spend our time and not

be paid at all to fight them. This is why we are

asking and saying that we must have regulation and

legislation around this issue.

What happened in our situation was in 1995

What happened in our situation was in 1995 all hell broke loose. Industry lost complete control over the helicopters in our airspace. It was only by our diligent efforts of fighting that the industry began to rein in. They did some with Fly Friendly; they did it all different ways. The pressure went on our part. They began to become more responsive. They had to be because, in fact, I'm a good political strategist, and we were really doing good political work.

One of the problems was the industry would start changing routes. We're talking about rerouting. Matt and I are now friendly but there was a period when we weren't very friendly. In the period before that when we were friendly, I used to

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am going to speak of this from a personal point of view. I've now spent five years fighting helicopters. I've had my work, my life and my livelihood impacted by the overflight of helicopters.

But perhaps the worst is the voluminous amount of work that we have had to do to fight industry on this. Sometimes industry says, Oh, these are people who have nothing else to do. There are just a few of these people. The truth is we have a lot more to do. I have novels to write. Let me just give you an example of what a day was like in the center of the time that we were fighting them when the full impact of the helicopter noise was upon us.

I would get up at 7:00 in the morning and start working on the issue until 1:00 in the afternoon. Then I would go to my writing studio where helicopters also went overhead everyday. I would work there until about 7:00 at night writing a novel that my agent and my publisher and everybody was on my back about. Then I would go out in the evening and go from community board to community board trying to get resolutions passed organizing the

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joke to Matt, I said, Sure, change the routes. It's the best organizing tool we have because every single place that a helicopter route was put we would get calls and get members.

This is the particular problem of New York City. This is the problem of a residential city where people live in every nook and cranny. This is the problem of the city where we go for recreation in our parks. This is the problem of the city that's surrounded, that has rivers around it but there are populations living all around the rivers. So, in fact, we believe there is no way to have other than non-emergency helicopters in our airspace.

non-emergency helicopters in our airspace.

We ask for other recommendations as you will see when you read the material. We also don't believe that industry will do that on its own. We know that we have become an extremely powerful force not only in New York City but also we are part of the reason we are all sitting down here today to do this on a national level. But it has really taken its toll on us. We don't know how much longer, but we will keep fighting. But just how much longer will it

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be possible that groups can maintain this kind of effort?

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To finish, the other night I was at a dinner party, and I was sitting next to the general counsel for a global bank. I talked to him somewhat about the helicopter issue and the question of regulation and non-regulation. I also talked to him about a class-action suit against Texaco for human rights violations in the Amazon.

He turned to me and he said. You can't hold us responsible. You can't make us think that we are going to take responsibility for these violations on a voluntary basis. That's not our job. Our job is to move money, to move capital around. Our job is to be beholden to our board of directors and our to our stockholders.

18 responsibility? He said, The federal government has the responsibility. The federal government has to 20 regulate us, and we then have to listen to the federal government. That's what I'm asking you now, 21

ladies and gentlemen of the House of Representatives,

I said, Well, then who does have the

there, and it will be incorporated for the record for

the report, the report with the appendix for all this

Page 104

Page 105

3 stuff in the executive summary.

4 Okay, comment number 44 was submitted for 5 the Hard of Hearing by Janet Wells -- I'm sorry,

6 Annette Gilling of Hoboken -- no, I'm sorry, Nancy

7 Nabor -- correct me on that. Is Nancy Nabor here to

8 offer a comment on topic submission number 44? 9

(No response.)

10 (Tape 6)

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MR. LIU: We will move on to comment

number 45 by Annette Gilling from Hoboken, New

13 Jersey, if Annette is here.

14 (No response.)

15 MR. LIU: We will move on to the next

comment number 46 from Janet Wells from Brooklyn, New 16

17 York. Anybody who would like to comment for her?

(No response.)

19 MR. LIU. Is that Jonathan? I can't read

20 the handwriting very well; so, bear with me. I'm

21 sorry. Correct that; Jonathan Wells. That was

number 46, no response. So, we will move on to

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that you actually do this regulation for us because that's the only way we are going to get this done.

As generous as the industry is being now, they are not going to do it unless there are regulations. Thank you.

MR. LIU: Thank you for the comment. That will be recorded in the transcription of this workshop. I'll just let you know everybody's comments will, and we will post those on the web site when they become available at the end of this workshop.

That was comment 43. We move on to 44. 13 Just to let you know, for the comments submitted for the New York City Coalition, that section is not complete. There's actually an appendix which was quite like Marni said, big and involved volumes of about 5- or 600 pages. I've left a copy over there for those who would like to view that.

19 What I've asked is as I develop my web 20 site and post all this information I am going to have 21 that scanned. When you click on it, it may take years before it opens but that will be posted out

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comment number 47, the Federation of University Neighborhoods submitted by Martin Gardella. Is

anybody representing the Federation who would like to

speak on their behalf?

(No response.)

MR. LIU: We will move on to comment 48.

If there is no representative here -- Mr. Oppen from

Brooklyn, New York. Would anybody like to comment

for submission number 48?

(No response.)

MR. LIU: We will move on to the next

submission, number 49 from again New York, New York.

13 No comment?

(No response.)

15 MR. LIU: We will move on to number 50,

16 Carl Holland from New York.

(No response.)

18 MR. LIU: Move on to comment 51, Edward

19 Delling.

20 (No response.)

21 MR. LIU: No comment. We will move on to

22 comment number 52 submitted by the Noise Pollution Page 106

Clearinghouse, Vickie Para. Is there any representation for the Noise Pollution Clearinghouse? (No response.)

MR. LIU: We will move on to Lawrence Hatcher from New York, number 53.

(No response.)

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MR. LIU: We will go to comment number 54 from the Council of the City of New York. Kenneth Fisher. Any representative from that office?

(No response.)

MR. LIU: We will move on to the next comment, 55 submitted by Gerald Nadler. Is there somebody who would like to step up and comment? There is.

MS. MORTON: Hi, my name is Lisette Morton. I'm from the office of Congressman Jerrold

17 Nadler of New York. I want to thank everyone for 18 being here today. It's nice to hear from both

19 industry and from the residents so that we can work

20 together to come up with a solution that addresses

21 everyone's needs. We understand that this is a

complex problem, and we will look forward to working

1 to regulating helicopter traffic. It can set

> 2 required routes, minimum altitudes and standards such

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3 as states the level of noise. The FAA can also

4 mandate flying over water routes, regulating hovering

5 duration, and direct helicopter operators to conform

to take-off, landing, and fly-over noise abatement 6 7

procedures. 8

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So, clearly there are several things that we can do at the federal level to address this problem. I think, that being said, everyone is looking to the FAA to take leadership on this issue and through the study to come up with systematic solutions to the problems that this poses for everybody involved.

We thank everyone for being here and we thank the FAA for all the work they've done on the study so far. We are happy to see that the FAA is taking into consideration community input as well as scientific measurements and comments from the

20 industry. We look forward to working with all of you 21

in the future as we address this issue at the federal

level. Thank you.

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with everybody to come up with a solution.

At the same time the intent of the study was to focus attention and a list of recommendations via an in-depth study of the problem helicopter noise causes for the residents of New York City and for other residents across the country. That being said, we want the city to have two focuses. One was to look at the measurements of sound levels and scientific, objective analysis of helicopter noise to gain information so that we could work with industry and government agencies to come up with measures that address the problem.

At the same time we wanted the focus of the study to understand how noise impacts people's mental and physical well-being. I think it's clear from all the comments here that there is no shortage of public comment on how this affects residents' daily life. We know community input is essential. and that is why the FAA is required to consider the views of organizations with an interest in reducing non-military helicopter noise on individuals.

The FAA has several options when it comes

MR. LIU: Thank you very much for those comments. Again, they will be recorded into the transcript for the public record.

We will move on to the next comment, number 56 which is Edna Duffy from New York. Is there anyone here that would like to elaborate?

(No response.)

MR. LIU: No response. We will go to comment number 56(a). Bill Silver, did you want to step up? This is your e-mail. That's 56(a).

John, is this one that also came in later? 12 MR. SILVER: I understand that Sherry

13 Kappell was going to fax in some comments that Mrs. 14 Silver was going to read. Will you be able to check 15 your fax?

MR. LIU: I can try to do that at the lunch break and go upstairs.

18 MR. SILVER: Thank you. Do you want me to 19 sign in again? 20

MR. LIU: I'll just put your name down. MR. SILVER: 56(a). I'm going to be

speaking now on behalf of not only the homeowners of

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1 Encino but the Stop-the-Noise Coalition which is this 2 regional consortium of the 28 or 29 groups including 3 the Sierra Club, also the Helicopter Noise Coalition.

4 That's an informal, loosely knit group of individuals 5 and associations across the country from Hawaii to 6

New York all over the United States. 7 We are in communication by e-mail and

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periodically through direct mail. That brings us to item number 56(a). This is a little hard to read. So, I am going to use -- this is all in italics, Sandy. Let me jump first to control of helicopter noise, what we believe is imperative for the FAA to implement.

Number one, there should be a minimum 1,500 feet AGL over populated urban areas. Right now, as you most of you probably know, there are virtually no minimums short of what the pilot or the operator feels is safe. That self-regulation notion is not an acceptable solution to the problem.

Second, limits must be placed on the number of helicopters that can report a car chase, a loose dog, a cat on the freeway or some minor blaze internationally and so on, but certainly for U.S.

operations it's necessary for people on the ground to 3 readily identify those aircraft.

Sixth, police and fire emergency

helicopters should be required to adhere to minimums

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6 when they are not in active service. 7 Seventh, the maximum amount of time that

an aircraft, rotorcraft can hover in a stationary urban area should be controlled. As it is now, on 10 the 405 and the 101, the San Diego and Ventura 11 Freeways they may be waiting for a 30-second video 12 shot. The helicopter comes in five or ten minutes 13 earlier, positions itself, and waits for exactly the 14 shot. Then after ten minutes they cut in the camera. 15

cut it out and then fly on. Sometimes it's substantially longer if we are talking about news events such as Grauman's Chinese Theater or whatever they are showing,

19 including weddings. I won't mention individuals that

20 have famous weddings in the Malibu area, but

21 helicopters can be stationed there for a long period

22 of time.

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in a residential dwelling. Again, I'm not sure of the mechanism as to how the FAA can solve that problem but clearly that is critical to address. That is to electronic news-gathering, limiting the numbers.

Third, limit the use of helicopters as electronic news-gathering tool in the sky and secondly to make it a portable TV station. Now what is happening is these helicopters are equipped with the pilot. Then there is the reporter and often a person with electronic gear. They simply take a studio and put it up in the air. When you've got multiple situations like that, it creates not only a noise nuisance but also a safety problem.

Fourth, and this is national, we believe 16 freeways should not be arbitrarily defined as helicopter routes. That's fallacious as I pointed out earlier. Rather than taking the easy way out and blindly adopting freeways, it is necessary to look at land use.

Fifth, end numbers must be large on helicopters. I know there are agreements

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1 Eighth, metropolitan areas should have 2 helicopter noise hotlines. There needs to be some

3 formal mechanism published and available where people

4 can come and identify that there is a problem. Right 5 now they don't know who to call. Do you call FAA?

Do you ask for what department, which division, who

7 to call? Do you call the airport operator? Do you

call the TV station? Do you, you know, call your

local council person? There needs to be some 9 10 clearly identified published number for helicopter

11 complaints. 12

Nine, limits must be set on the frequency 13 and the number of tourist helicopter operations 14 because in some areas this is going to continue to 15 get worse. Those repeated flights are very 16 disturbing.

17 Tenth, curfews should be established to 18 control industry excesses, meaning convenience for certain -- I don't want to use commuters, but for 19 20 operations where it is simply convenient to fly in

21 and out of an office or a facility. That needs to be

22 addressed.

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1 What are some other restrictions? Law 2 enforcement helicopters should be allowed to perform 3 their operations when needed, but when not in active 4 service I say the 1,500-foot minimum should be 5 adhered to. We believe that sightseeing by 6 helicopter is not a desirable activity over 7 residential communities. I won't speak to the 8 problems such as Juneau and others where those 9 helicopters scream over heavily impacted residential 10 communities. They are also extremely distressing. 11

Again, another suggestion is the minimum 12 altitude of 1,500 is crucial to be established. Our community group -- now, think about this -- we spent over three years in order to bring to the FAA's attention a proposed rule making it 1,000-foot minimum. The city of Santa Monica was asking for a 500-foot AGL. We fought that all the way through the 18 FAA. I say fought because you had a huge amount of industry opposition.

20 On the other hand -- I will submit -- in a 21 few minutes I will submit some hard-copy documents on this where the elected officials were universally

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broader, even more important concerns. First we are extremely concerned by the close and frequent contact 3 that exists between the FAA and the HAI and other 4 operators, particularly the heavy Washington, D.C., 5 presence. For us to communicate it is necessary for us to fly across country. These are community associations that are not well funded. We don't have

the budget to open up rather luxurious quarters in

It's important at all times for the FAA to say, Yes, we must listen to the lobbyists, we must listen to the industry but that is one voice. Where you have two or three members of the community associations here, they represent tens of thousands of individuals. That has always to be kept in mind.

The next point that I want to make is the FAA's method of involving and informing the public on this helicopter noise matter has been unsatisfactory. I think the word may be derelict because this is a severe issue in many parts of the country, not all

over the country, of course. But the notification on

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supportive of the 1,000-foot minimum and AGL. This included Congressmen, included boards of supervisors. city council people, residents and community associations. They universally said you have got to have a 1.000-foot minimum.

The FAA decided that really wasn't justifiable. We appealed it to the FAA and that was only turned down. We appealed to President Clinton and he ultimately turned it down. You have to say we were receiving faxes regularly until he was reelected. Then for some reason our fax communications stopped. But that can't be avoided now. You have got to bite the bullet on this minimum altitude.

Next the FAA must devise and implement new noise standards for helicopters and phase out some of the older models. I think that is already going forward. I realize now for convenience -- I guess it's convenience -- they have used Stage II helicopters. All the helicopters are Stage II but clearly we need some kind of reasonable phase-out program.

Now, let me go to a couple of other

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this docket was not done with any sophistication. 2 There was no bulk mailing to my knowledge.

At least three of the associations, our associations as well as the National Helicopter Noise Coalition, did not receive any mailings on it. Our e-mail addresses were widely known. We had hardcopy, snail-mail addresses. Having spent a threeyear battle on the minimum altitude, there's a twoor three-inch file on that. As I said, I will give you copies of some of that for reference.

Yet virtually no one was notified except by grassroots informal notification. That's not the way to get public input particularly with the Congress. It's not everyday that the Congress tells the FAA to go out and do a study on this, that, or the other. There is a severe problem.

I think the FAA needs not only to keep that docket open but perhaps open up some additional methods such as voice mail which is essential. Most businesses do that today. Most consultants when we have a project, there is an e-mail consultation. You have an 800 number which allows you to track the

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Page 118 Page 120 street address on that resident. So, you know where 1 (No response.) 2 they are complaining from to be able to put that in 2 MR. LIU: On to comment 58, David Benigni 3 on a phone call. 3 from Pleasant Hill, California; is anybody commenting 4 The notion that you have to file three for David Benigni? 5 5 hard copies of a document with the FAA is reminiscent (No response.) 6 of more of the 18th century rather than the 21st MR. LIU: We move on to the next comment, 6 7 century. I don't mean to be overly critical of the 7 number 59, Liz Garnholtz from El Segundo, California. 8 FAA but it has to be said because, as you know, it's 8 Nobody to comment on that? 9 easy to become very insular here. 9 MR. SILVER: Is that 59? 10 MR. LIU: Correct, Liz Garnholtz. The last point I want to make is we found 10 11 it very distressing with this short time frame for 11 MR. SILVER: Could I simply say that I've 12 public comment. Granted, you have a deadline to been in communication with Ms. Garnholtz. I think 13 report back to Congress on this, but there needs to her comments are very clear. She wasn't able to 14 be plenty of adequate comment and feedback. Even if 14 attend today but I think the point here is that LAX 15 you have to extend the deadline and provide a 15 has a severe helicopter problem as well. That was 16 supplemental report to Congress in order to pick up the purpose of her letter rather than saying it's 17 additional comment, that would be necessary. 17 only a San Fernando Valley problem. The letter 18 The comment has to be balanced because the 18 speaks for itself. 19 industry sends out another one of their fax alerts 19 MR. LIU: Okay. Let it go on record. We 20 and tells every helicopter pilot who flies out of 20 will move on to comment 60 which is from Nancy Huchak 21 Podunk over some pipeline to write in. You get 500 21 from New York. Is anybody here to comment for her? 2.2. faxes the next day. That 500 faxes has to be weighed 22 (No response.) Page 119 Page 121 in perspective against those community residents. MR. LIU: The next one is comment number 1 2 Many community organizations and neighborhood groups, 61. I don't know -- oh, there it is. I can't read 3 volunteer groups hold monthly meetings. This has the handwriting. She's a representative from her been particularly distressing for those groups 4 area of New York City. Anybody like to speak on her because they weren't present at the time you wanted 5 behalf? 6 your comment. 6 (No response.) Finally the FAA must resist helicopter 7 MR. LIU: We will move on to the next 8 industry pressure. Hopefully you will discount some 8 comment, number 61(a), which is also comment 67. of the voluntary programs and go for the kind of 9 This came in prior to the docket from the Assembly 10 restrictions that are long overdue. 10 State of New York from Albany, Richard Godfrey. Is 11 I am sorry to take so long with our 11 there anybody from his office that would like to 12 comments but they are necessary to put into the 12 speak on his behalf? 13 record. None of these criticisms I want to say are 13 (No response.) directed at any one individual at the FAA. The staff 14 MR. LIU: We'll move past 61(a), also have always been courteous, supportive. The rest of 15 15 comment 67. The next one is from the Weehawken 16 the agency has been supportive as well. Thank you. 16 Environment Committee represented by Bruce Sherman 17 MR. LIU: Thank you, Mr. Silver. That was 17 and here is Bruce. comment number 56(a). This next comment is 57, 18 18

22 Bravers?

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Bravers from Brooklyn, New York.

MR. LIU: No one here representing

(No response.)

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VOICE: This is also 69.

MR. SHERMAN: Hello. My name is Bruce

Committee from Weehawken, New Jersey. Our committee

Sherman, president of the Weehawken Environment

(Pause.)

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has several hundred members. First I wanted to thank 2 Sandy and the FAA for this opportunity to speak on

3 this very important issue. Especially I want to 4 thank those members of the public who have come, Mr. 5 Silver and the gentlemen in the back from California,

6 and also Marty from New York.

> The gentlemen from California were obviously spending days of their time coming out here. I'm using two days of my time; Marty, as well. We are not paid to come here but we are very much affected by this problem.

> > (Tape 7)

MR. SHERMAN: (Continuing) -- I'm not going to read my comments. I just want to try to make certain points. Let me tell you where Weehawken is located for those of you who do not know. Weehawken is a community of about 12,500 people

located directly across the Hudson River from midtown 18 19 Manhattan. So, if you are in the 40's and 50's on

20 12th Avenue where the luxury cruise liners are docked

2.1 or if you are at the Intrepid and you look directly 22 across, you will see Weehawken, New Jersey, on the

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Hudson County and New Jersey are mobilizing on this

3 One of the comments that I have read is 4 that we should put sightseeing helicopters in the center of large rivers. Well, that's okay but I think that if you do more studies, you will find that water actually amplifies sound. For those of us that live right on the water, this is a tremendously disturbing problem.

So, basically I am coming here to entreat all of you to give us relief. From my personal point of view I will go over three major points. One, these sightseeing helicopters; if you are standing on the palisade whether it's in Weehawken or to our neighbor to the northwest of New York or north of that, Duttonburg or Edgewater, if you are standing and looking at the magnificent vista that you have of New York City, it's probably -- especially from Weehawken we like to think it's the best vista of New York City. Maybe you are familiar with Brooklyn

Heights that has a similar vista of New York. We

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banks.

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Then up on the cliffs you will see the palisades, Weehawken actually. It is an Indian term which apparently means end of the palisades. I also want to let you know that I spoke to Mayor Turner of our town, and he is very supportive of what we are trying to do. In fact, he said to me on the phone yesterday, Please tell the assembled that you represent the Town of Weehawken as well. We don't always necessarily agree, but on this item we do agree.

Also I was in touch with Congressman Menendez' office. Congress Menendez represents large parts, a portion of Jersey City, Hoboken, which you may know a little bit more than Weehawken as it's the birthplace of Frank Sinatra and also Baseball which is just a community south of us and other waterfront towns along the west banks of the Hudson River.

Congressman Menendez is very interested in this. Actually one of his aides was going to try to be here today. I don't think the schedule permitted

it but I want the FAA to know particularly that

actually have a magnificent promenade to which probably hundreds of thousands come to view the sight of Manhattan. We have tourist buses coming all the 4 time which are a problem in and of themselves but it is really a magnificent experience when you come to 5 6 Weehawken and take a look at it.

One of the things that really spoils the experience, however, is the non-stop sightseeing helicopters which take off from West 30th Street. One of the points where they take off is West 30th

11 Street on the other side of the river in Manhattan 12

They come north and they circle around and then come 13 south, both times going by our community. I've

14 read there are some accounts that it happens as 15

frequently as every 90 seconds. I don't even know 16 the name of it but there is one helicopter that has

17 this lightening bolt on it. That's a tremendous

18 irritation for us because when you are trying to 19

experience this view and experience nature because 20 that's what the Hudson River represents, and then you

21 have to hear that slap and clap of the helicopter

22 rotors at any given moment, it's quite disturbing.

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We would like to go on record as saying 1 2 that we certainly support New York City in its ban at 3 least in attempting to not host the sightseeing 4 companies apparently up until possibly 2006 or 2007. 5 I understand that they still may be permitted to use 6 the downtown Manhattan heliport. We entreat the FAA 7 to look at that again because I understand there is 8 something related to funding of the Port Authority 9 and that downtown heliport which is tving the hands 10 of the FAA.

I may not be quite accurate on that but if there is a way that the FAA can second the activities of New York City and New York State in not hosting these sightseeing operations, it would be tremendous. The problem that we are then going to deal with is the possibility that these sightseeing operations may be moved across the river to New Jersey which will be just as bothersome to us, perhaps even more so.

19 I can tell you once again that we are 20 mobilizing on this issue and getting Congressman 21 Menendez' office involved. The waterfront of New 22 Jersey is referred to as the Gold Coast. Development Page 128

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1 That is one point. The other issue is the corporate helicopters that come out of Teeterboro 3 Airport. Teeterboro is located to the west of us. 4 Often these planes will come directly, as they are 5 coming into Manhattan will come directly over the small communities between Tecterboro and Manhattan. 7 One of them is Weehawken.

I can tell you personally that I've experienced many times helicopters flying directly over my house probably at no more than 100 feet above my house vibrating my house which is from 1910, and it is not a brick house. It's a wood structure that is vibrating and it's shaking through to my bones.

This is something that we really need to look at in terms of the height that these helicopters may fly at. We really need to raise it, and I would go along with Mr. Silver's suggestion of 1,500. This has to be mandated. It's absolutely essential for the FAA to do it, for the federal government to do it

The ENG helicopters, the electronic newsgathering helicopters -- Wechawken is the host

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is going on all along. Probably next year it will be the Waterfront of Weehawken which is under where the town is located perched up on the palisades.

Right on the water there's going to be tremendous development that's already going on in West New York. It's already happening in Edgewater, New Jersey. These new residents and workers who will be bound directly on the waterfront, thousands and thousands of them are going to come over the next few years. They are certainly going to be impacted just as much as we are by the helicopter noise.

So, I don't know if we are going to have helipads right on the water but the concern is that it could come somewhere else a little more inland and then go out over the water for the sightseeing operations. So, I guess the point that I really want to make is that to use the Hudson River as the flight plan for the sightseeing helicopters is not a solution. So, we would join forces with the Helicopter Noise Coalition in New York in urging a

20 21 total ban of non-essential, non-emergency 22 helicopters.

unfortunately of the Lincoln Tunnel which is along 2 with the Holland Tunnel and the George Washington 3 Bridge three of the main arteries to get into New 4 York City. Obviously there are tie-ups at the 5 Lincoln Tunnel. б For some reason I don't quite understand,

especially since there is a well-publicized Panasonic camera that's perched on one of the billboards outside the Lincoln Tunnel where they can judge the traffic movement, these ENG helicopters love to come and hover and look at the stationary traffic. Now, you figure it out. I don't understand it but that's what they do at 5:30 in the morning.

This past Monday in particular I wasn't sleeping too well. I had just gotten to sleep again and it was warm enough that I could have my window open. At 5:30 in the morning I hear one helicopter come and become stationary and start to rumble. Then I heard a second come. Then I thought I heard a third; it could be two or three but one is too many. For some reason they stayed there for probably 15 or

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1 Now, one of the components of this study 2 is to do noise sampling. One of the things that is 3 absolutely insidious is the low rumbles of 4 helicopters. I do not know how one can measure that 5 but obviously there must be a way with the technology 6 that we have today to measure that. But personally 7 it just goes into my whole system, my bones, my 8 psyche especially when you're lying in bed and you're 9 not thinking about much else than wanting to get back 10 to sleep.

11 The word is insidious. I don't know how 12 else to describe it but we need to put limits on 13 these helicopters and the time that they can hover. 14 We need to encourage pooling. I understand that 15 there are egos involved and there are corporate 16 identities involved with all of these new stations but they serve the citizens. They serve our 17 18 communities, and if it is bothersome to us, they 19 should recognize it and should be able to come up 20 with some sort of a compromise.

Maybe this has to be mandated but there is 22 no reason for there to be five different helicopters Page 132

the people from California to come. It seems to me that a study centered around the New York

3 metropolitan area is one where you should come up and 4 get the sentiment right up there from the people.

I think that's basically it. I'm very happy to be able to have this opportunity to speak to all of you. I know that the FAA and the public and the industry representatives will be able to come to some sort of an understanding on this. We have to work together. It's all answering the public. I will say thank you very much.

MR. LIU: Thank you, Mr. Sherman. The next comment for review will be comment number 62 by Joanne Downs from New York. (No response.)

MR. LIU: There is no response. We will move on to comment number 63 from the Peach Street Block Association.

19 MS. MUELLER: Could I just say one thing?

20 MR. LIU: Sure, come on up.

21 MS. MUELLER: I just waited to the end of 22 all the testimony and the last one -- well, there's

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looking at stationary traffic. I certainly understand what Mr. Silver was talking about having seen so many reports from California and the way that

the helicopters particularly like to go after chases 5

of various sorts.

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One of the things in this noise study in particular that I would suggest is the study actually studies noise out of our residential communities. I think that one of the two sights that were chosen is Liberty State Park which is a park, and the other was the downtown Manhattan heliport.

I would also invite the FAA to come to Weehawken and to take measurements from our community. I would also invite the FAA to come to the New York metropolitan area which is the center of the study. We all took a day or two or three of our time to come down to Washington. New York's a great place; you'll have a great time, and you can come see the view from Weehawken.

19 20 So, please come up and get some public 21 input from New York City residents and Hudson County residents and whoever may want to come. We invite

one from California, I guess. But if you go back and

look through all the different testimonies from New 2

3 York City and you would plot it around to the

4 metropolitan area, you would find that the concept of 5

rerouting -- I just want to emphasize this does not б work. No matter where the helicopters go, whether it

7 is on the west side or on the east side, Roosevelt

8 Island, Brooklyn Heights, Weehawken, Chelsea, we get 9 complaints. Thank you. 10

MR. LIU: Thank you for your input. 11 The next one is from Albuquerque, New 12 Mexico. David Menacuchie? Comment number 64, is 13 there any representation? 14

(No response.)

15 MR. LIU: Okay, I believe that is the last 16 one as far as what is in the proceedings.

Mr. Silver?

18 MR. SILVER: I didn't mean to interrupt.

MR. LIU: I was just going to ask if there

20 is anybody else who would like to step up and make a

21 comment. Irene identified that her submission

22 included in the packet in front of you. I would like

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to allow her to go ahead and provide her testimony or 2 her comments right now in support of her submission. We will call that one 64(a) for now and log it in

4 there. MR. SILVER: While she's on the way up, 6 may I introduce those?

MR. LIU: We can do that.

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MS. HOWIE: My name is Irene Howie. I'm here representing Air Methods Corporation. At the outset I will say that, as you know, I was a little dismayed that the comments did not make it into your book even though it was filed on September 14th with the docket. I would ask that it be inserted in the compilation of comments in the order in which it was submitted.

Air Methods, for those of you who don't 17 know, is the largest publicly held provider of emergency medical transportation services and equipment in the country. It's got an extensive 20 network of community-based operations and serves over

40 hospitals across the nation. So, it has a great 21

deal of local community experience and understands,

for the FAA to take into account in its study as it

lays out the spectrum of facts associated with this

3 issue that both public agencies and commercial

4 operators engaged in EMS operations that some public

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5 operators often use surplus military helicopters in

6 these operations that tend to generate higher levels 7

of noise than their commercial counterparts.

8 Again, we would request the FAA to take 9 note of the possible discrepancy in noise levels 10 within the EMS category because of this issue on the 11 FAA's specific questions regarding question 3 which

12 has to do with the impact of restrictive air traffic

13 control procedures on the operations of among others

14 EMS operations. Air Methods would urge the FAA to 15

consider, as we believe it will, that EMS helicopters 16 perform a unique role in the air transportation

17 system and that minutes and even seconds can mean the

18 difference between life and death for a patient.

19 Some of the comments that I've seen, and 20 there seem to be very few advocating special routing

21 for EMS helicopters, detract from this critical time

22 issue that EMS helicopters are involved in everyday.

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based upon years and years and years of dealing with

2 these local communities, the perception of 3

communities to emergency medical helicopter 4 operations.

Based on this experience, local community experience, Air Methods filed comments, as I said, and I'm just going to highlight four of the main points that are in the written comments for the company. As the discussion has pointed out this morning and at the previous workshop and in most of the comments that have been filed, individuals are willing to accommodate the noise generated by helicopters engaged in EMS operations.

One question that Air Methods would like the FAA to consider, and it has been mentioned this morning also, is the idea of identifying helicopters engaged in EMS operations by some kind of a device so that the public can understand that that is what that helicopter is doing in the middle of the night waking them up.

21 It is also -- and this is a point that I have not heard raised -- we believe it is important Any consideration of restrictive air traffic

2 procedures, whether it be altitude or routing, should

3 continue to recognize that fact and exempt EMS 4 operations.

5 On the fourth question that has to do with recommended solutions to the problem, Air Methods

would support flexible ATC procedures to encourage

8 fly-over heights of 1,000 to 2,000 AGL for operations 9 over densely populated areas, again, provided that

10 these procedures exempt emergency operations. Air

11 Methods had absolutely no difficulty adhering to such

12 procedures when the company's helicopters are engaged

13 in non-patient-related activities such as maintenance 14 or public relations and that kind of thing. Thanks.

15 MR. LIU: Thank you, Irene. We will

16 correct the submission and make sure it is accounted 17 for in the proper order that it came in.

18 Mr. Silver, would you like to add

19 additional comments?

20 (Pause.)

21 MR. LIU: Was that in the docket? Was

22 this in the first package? I'll look it up.

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MR. AUERBACH: My name is Don Auerbach representing Congresswoman Carolyn Maloney who represents the east side of Manhattan and to the west side in Astoria, Queens, just briefly here. We submitted a comment letter in July which for the most part goes to the FAA study itself and the way it was designed and some flaws that we hoped would be corrected and that the FAA seems to be working to correct.

First of all just by looking at the comments that have been submitted today, you can see why this is such an important issue for my boss and for the New York Congressional delegation. This is something that comments in the record are submitted by local, state, and federal officials who are very aware of this. As you can see, it's an extremely constituent-driven issue.

On that chart that Sandy Liu had at the beginning of the morning's proceedings where he had the FAA working off of our instructions, the part that you neglected to put there were the groups of people back in the districts telling us what to do.

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Finally, I just wanted to tell everybody
here, our constituents as well as the agency, that my
boss and other members of the New York delegation
working with representatives from around the country
did introduce helicopter legislation in this
Congress.

This is something we plan to do again in the future. We plan to take the findings from the FAA and go forward with this. I just wanted you all to know that our door is open to all of you, both industry and constituent. We are here because the constituents have gotten us to this point. We represent them but we do want -- I invite you all to come to our office and talk to me about this and our other staff members working on this issue.

We would like to introduce something that is a consensus approach supported by both sides, not necessarily that there are sides or adversaries here, but we are going to do something that we think addresses the concerns of the constituents in New York who have gotten us to this point today. So

thanks very much. We look forward to the final

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We're here to represent them. So, you should understand that our concerns are really driven by a community that is very energized in New York City and around the country. We are here to make sure they have a voice.

I'm not going to comment specifically on our letter since it's pretty long. Our two major concerns, however, are one, that we wanted to see the number of helicopter traffic in New York City quantified, and two, we wanted the study to focus on the impact on people and the impact on people's lives of helicopter noise.

We understand the FAA is under some extreme budget constraints and time constraints here. but if they're not able to go to that level of detail, we would like to see them at least acknowledge that there is a concern here and that this is something that they think would be something that could be studied in the future and that should be considered in addition to the analytical data that they submit.

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product of the FAA. Thank you.

MR. LIU: Thank you for those comments. We're going to have additional comments? Just to let you know, those comments aren't in print because they got here after the published comments you have in front of you, but they will be in the official docket. Like I said, most of this stuff will be scanned and posted on the website.

MR. RANKELL: Good morning. My name is David Rankell. I represent the Sherman Oaks Homeowners Association. We are the largest homeowners association in the state of California. I do want to start off by saying that,

one, we feel this issue is very important, important enough for us to fly out specifically for this one meeting alone, turn around and go back and work on our other community issues.

I want to address a couple points. The letter was submitted and received yesterday, Thursday, October the 19th. First off, I wanted to

just touch on what Sandy had mentioned at the

beginning of this meeting, which is the FAA is kind

of on the fence. They have to walk on the fence, as he put it, and it's very true. They have to balance

3 the interests and needs of both the aviation

4 community and the residential community safety issues

as well as environmental issues. However, what hits me square in the face when we're discussing balanced

needs and balanced issues is the following.

There are hundreds of thousands if not millions of people across this country that are affected by aircraft noise. Right now I'm not referring to just helicopters, but in many instances particularly helicopters. That we have millions or thousands of people affected and it's the job of the government and should be the job of the Federal

government and should be the job of the Federal
 Aviation Administration to determine what is the

Aviation Administration to determine what is the greatest good for the greatest number and the fact

17 that we have an industry in aviation, and

18 particularly today the helicopter industry, that can

19 advocate for their industry over the good of

20 thousands, hundreds of thousands of residents, we

21 find to be disturbing.

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We believe the FAA should at this point in

1 for them to come today and say, oh, we want to fly

2 higher, but the FAA won't let us, isn't necessarily

3 the case. And it's not the case in a lot of areas

4 that we live in, because we see it. The FAA is also

5 the main governing body our city governments, county

6 governments and state governments all point the

7 finger back at the FAA. There is nothing that they

8 can do, and the FAA needs to do what they can. That

9 means put regulations in place within a reasonable 10 period of time and meaningful restrictions and

11 enforce the restrictions.

We would have liked to have seen the voluntary curfews or altitudes work. They haven't.

14 It's been a complete and utter failure nationwide.

15 Coast to coast, I'm not aware of any area that's

16 severely impacted with aircraft noise, particularly

17 helicopters, where a voluntary curfew has worked. I

18 could be corrected, but as to this point in time, I'm

19 not aware of any community that will come out and say

20 voluntary curfews work or voluntary minimum

21 altitudes.

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The other issue I wanted to mention that

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time implement either mandatory minimum altitudes,

2 AGL, as well as curfews. And our basis for this is

3 the following. If the industry, as they said today,

4 believes that they would like to fly higher and they

5 can fly higher, then they should be flying higher.

6 and we have a big country. We have a lot of areas

that are populated and we have a lot of areas that don't have a lot of air traffic. They can be flying

higher. It's their job to lobby the FAA to fly

10 higher.

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And so as an organization of the helicopter industry, they should be flying higher That, folks, reduces noise, period.

I wouldn't be here today, Mr. Silver wouldn't be here today, the folks from New Jersey and New York wouldn't be here today if they were flying higher and if they were flying routes that didn't

higher and if they were flying routes that didn'tdisturb residential dwellings. So that's the issue.

19 And as much as we appreciate hearing that they want

20 to fly higher, they should have already been doing 21 it.

We understand there are certain areas, but

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the community that I represent, Sherman Oaks, and the community groups that I work with, I have never heard

3 the group's official position be one of -- let me

4 rephrase that. Emergency aircraft and air flight is

5 essential. Any one of us can have a heart attack at

6 any time and need to be transported someplace

7 immediately.

We fully support what they're doing and believe that they should continue to do what they're

doing. We support the idea of having beacons so that
 we can identify emergency flights. That takes a lot

of the burden -- actually, the burden's not on them.

13 It takes the burden off of the aviation, the rest of 14 let's say the helicopter operators, because then we

can go and we can look at the data and determine that

that fight that woke me up was an emergency flight.Okay, somebody's life is being saved. I'll accept

that. That's a good idea, and we want to go on

record as saying that we don't oppose that, and there's really no reason for the emergency medical

21 service helicopter folks to feel that there is.

22 And the other last point, and I'll

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conclude, is that I have not heard from one elected official anywhere within the country or my state of California that has come out and stated that they oppose minimum altitudes or mandatory curfews. It's not something I've heard.

I would like to hear if any elected official believes it or will work toward opposing any minimum altitudes or curfews. That says a lot. That says that the constituents have spoken, the elected officials have listened. They've accepted, acknowledged, and now they're requesting the Federal Aviation Administration to do something about it, and that's why we're here today. Thank you.

MR. LIU: Thank you, David. Mr. Silver, would you like to comment? We'll get to you, Pat.

MR. SILVER: Gerald Silver speaking on behalf of the National Helicopter Noise Coalition. In reviewing the record, I have three additional

19 submissions here that were copied to us that either 20

were in the record and I didn't see them -- and 21 that's possible -- or they were inadvertently

22 omitted.

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by the way, is to gather these letters that go to 2 these federal agencies that they don't always end up in the record. I guess maybe the industry needs to 4 do something similar.

Finally, I have a letter from Howard Perry Beckman, an attorney-at-law in San Lorenzo, California. This letter is dated July 22nd, 2000 commenting on this document which I did not see in the record. But I haven't thoroughly studied every page in it. And basically he does have concerns about pilot training of helicopters. He raises traffic pattern concerns, routine patrol by police and their elevations and new regulations are needed. He says failure of the FAA to adopt minimum altitudes over populated areas is unconscionable.

So I'd like to submit this, Mr. Liu, if you already don't have it in the record. Thank you.

18 My last submissions are hard copies to go 19 along with 56A, and just to identify them for the 20 record if I may please, these you'll probably all

21 identify together collectively as 56A. Is that

22 correct, Mr. Liu? This is the documentation to go

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1 I have here a letter on July 7th from the 2 Regional Commission on Airport Affairs from Lawrence 3 Cobari to Sandy Liu, cc U.S. Representative Adam Smith. And the point that's being made in this is it 4 5 says we get 17 days' notice for this hearing. And the thrust of this is that they were quite upset with the procedural aspects, the short notice requirement 8 for the trip and so on. So I didn't see that in the record, Mr. Liu, but can I just hand you this and you

10 can number it accordingly? 11 Second, I have here a letter that was sent 12 to us but it was actually addressed to FAA office of

13 counsel. This is Wednesday, August 23, 2000 from the 14 Citizens for a Quiet Environment, and that was signed

15 by Mr. Stephen O. Frazier, F-r-a-i-z-e-r. Their

16 comments mirror many of the comments that have been

17 made. I won't repeat them now, but they recommend a

18 2,000-foot minimum altitude AGL, including special

beacons and things of that sort. So I think the

letter speaks for itself, but I want to be sure it's 21 in the record. So you can number that accordingly.

One of the functions of a community group,

with my earlier presentation. I wanted to 2 specifically identify each if I may. There are not 3 too many. 4

One is a letter to Jane Garvey from the National Helicopter Noise Coalition dated December 31st, 1997, and it says "Regarding FAA's failure to properly address helicopter noise". So here we are almost three years later beginning to address that, and that needs to be in the record.

I also want to put in the record a documented dated June 19th, 2000 from the city attorney of the city of Los Angeles addressed to the Board of Airport Commissioners wherein a request for a helicopter curfew is being made. So that's our top city attorney in the city of Los Angeles saving we need helicopter curfews and moving that forward.

17 I also have a letter here from Congressman 18 Brad Sherman, 24th District. That's dated January 19 28, 1999. And that asks for a detailed helicopter 20 study in the San Fernando Valley.

21 I also have attached to our testimony two 22 other documents. One of them is entitled Van Nuys

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1 Report. Helicopter Operations 11:00 p.m. through

7:00 a.m. That's during the evening hours from

3 August 27th, 1997 through August 20th, 1999. This is

4 a report prepared by Homeowners of Encino from

records obtained specifically from Los Angeles World 5

Airways detailing specifically the helicopters that 7 took off during the evening hours and those that are

8 police, fire and so on, so you'll have some kind of documentation to support the claims that we're making

10 of these night operations that are distressing. 11

There is also a document, the same kind of information, that's dated January 1st, 1997 through July 31st, 1997. That's valuable. Because, again, there are charts in here drawn from information at the airport that is valuable in terms of assessing what kind of operations are taking place, the percentages and so on. I'm sure industry would like

17 18 to look at that report as well. These have been

previously submitted to the airport. 19 20

The other submissions are a flyer who is behind the barrage of helicopters that wake you up each morning. That is from Stop the Noise Coalition

Page 152 additional comments now. Pat, did you want to make

any comment?

3 MR. MALLEN: My name is Pat Mallen, 4 president of Whisper Jet Corporation. We manufacture

the world's quietest helicopters. And I think the study that the FAA is working on and will be

7 submitting to Congress in the spring of next year

8 would be incomplete in every way if it did not address the issue of quiet technology and what is

10 possible in quiet technology.

11 There may be a few people in this group 12 that remember me from New York. We operated

13 helicopters there for many years, and I see Marnie

14 smiling. I hope it's just a smile and not a laugh,

15 Marnie. But it's true. Quiet technology is

16 possible. We've done it. We've proven it. The

17 aircraft is certifying. There are two units flying

18 in the Grand Canyon right now, and we all know it's a

19 very environmentally noise-sensitive area. It's a

20 great machine. 21

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We will be demonstrating the aircraft up the East Coast within the next month. I would

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that defines the local problem. And then I have some additional material, three or four documents, some of

which may or may not be in the file, but I think

4 they're very important.

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There is a letter dated December 12, 1994 from the Los Angeles County Board of Supervisors signed by the Honorable Xavier Yasoslavsky addressing the increased problems of helicopter noise and specifically a request for minimum altitudes and some other recommendations that'll be cleared for the

11 record. 12 And finally, I have three documents, and I

13 won't go into them. Simply to say that these are documents that address regulatory docket 27371. That's very important because that 27371, with the 16 thousand foot minimum altitude that we requested and 17 with all of the logic, legal arguments and supporting positions, so those are the only documents we would

19 like to add to the appendix. Thank you. And that's

20 all we have. Thank you. 21 (Pause.)

22 MR. LIU: We'll move on and ask for Page 153

entertain discussions with anybody in any local 2 communities in the New York area that might want to 3 work with me on scheduling the noise testing and so 4 on so you can be a part of it.

5 We also invite the FAA to participate if they would like to do it. But it is possible to develop technology where the aircraft can be much more quiet. I believe my own opinion that raising 9 altitudes is an impractical matter, mostly because in 10 an area like New York City, the Class B air space 11 starts at 1,500 feet, which is the number we talk the most about. At 1,500 feet, you then come under 12 13 traffic control conditions, and the focus is always

14 going to be on the larger passenger-carrying 15 transport jet aircraft and far less on the

16 helicopters. 17

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Since most major urban areas are also around large airports. I think getting 1.500 feet or more might be something nice to talk about but not so easily achieved.

21 Also, various helicopters make various 22 levels of noise, and 1,500 feet might work for a

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smaller machine, but some of the larger aircraft, the noise level they generate at 1,500 feet can be

3 objectionable.

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Rerouting becomes a problem as well, because if it's a major area with a heliport in the city itself, you're going to have to descend through those altitudes obviously in order to get into the heliport. So ultimately, I think everyone would have to agree that the best way to do it is to make a quiet helicopter, and that's what we have done.

So I'll just leave you with that thought. And if our friends from New York -- I have some business cards I will be happy to give out. And again, we expect to be working on a timetable probably early December right after the holiday in

15 16 November. I'm going to be here for a while today if 17 anybody would like to talk as well. Thank you.

18 MR. LIU: Thank you, Pat. Is there any 19 additional comments that anybody would like to offer, 20 other than --21

MR. SILVER: Sherri Kippel from West Orange, New Jersey. Have you received that yet?

to be what in the market?

MR. MALLEN: Assuming you're ready to 3 place an order. 4

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(Laughter.)

5 MR. SILVER: If you keep the pressure up, 6 we might.

7 MR. MALLEN: The aircraft sells -- it's a 8 remanufactured Sikorski aircraft that sells for \$1.7 9 million. We have, as I said, two flying, and we're 10 on the track to produce five or six a year right now. 11 It would be great for TBU. Some of the microwave 12 equipment that they use will be all inside, nice and

MR. SILVER: Give us your card.

15 MR. MALLEN: I will.

MR. SILVER: We don't have an alternative.

17 But it would be nice to have an alternative.

18 MR. MALLEN: It's a powerful aircraft. 19 7,700 pound gross weight aircraft. And when you talk

20 about air tourists, it's nine-passenger air tour

21 aircraft. If this aircraft even at the same noise

22 level has an existing aircraft, you could have 33

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1 MR. LIU: The one that they're going to 2 fax to us? We've run over. We can offer a break. 3 I'll go check my fax machine.

MS. MUELLER: I forgot to ask him what the decibel level is on this quiet.

MR. MALLEN: The DBN or direct overhead flight over 64.1. I'll be happy to send you the data. That's direct flyover. Now if you go to 1,500 feet.

MS. MUELLER: How high did you say that was?

12 MR. MALLEN: Five hundred feet. 13

MR. RANKELL: Direct flyover?

MR. MALLEN: DBA, not EPDN or anything

like that. Put it in your computer and get an answer

17 MR. RANKELL: That's the tail rotor, then 18 you're clearing up the problem. It has a tail rotor.

We are working to even make it quieter because right 20 now the tail rotor of that 64.1, the tail rotor isn't

21 the largest generator. 22

MR. SILVER: And the cost of this is going

percent fewer flights because it carries 33 percent 2 more people. So it's a win all the way around.

3 And again, all of the discussion I've 4 heard here this morning, nobody has been talking

5 about new technology, and that's where it has to come

б from. This is going to be a battle forever, and we 7 have to make the aircraft quieter.

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MR. SHERMAN: New technology will come faster obviously if there are certain regulations and then the industry listens to them. 10

11 MR. MALLEN: I think you're right. But 12 the lag time in that happening, I mean, all you need 13 to do is see how long we've been talking, and Marnie 14 and I have been arguing for many years. 15

(Laughter.)

16 MR. SILVER: One of the reasons that we 17 have not pushed new technology is because passenger load and number of operations can quickly override 18

19 that gain, just as we saw with stage two and now 20 we're going to stage the aircraft, where the CNEL

21 shrunk around the airports with new technology, but

22 those additional operations now expand the CNEL

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with let's just say ten operations and tomorrow there's a hundred?

MR. MALLEN: In my submission the docket, which is in the first book, what I recommend, just like a park 150 airport, that rather than talk about altitudes, we should talk about noise levels on the ground and then adjust the altitude to fit that noise level.

larger even when they started. So definitely some

regulation is needed in addition to new technology.

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3 MR. MALLEN: There's ways I think of 4 weighting that to make it be something that's palatable, and maybe that's the forum that really needs to go forward is to have -- well, what I'm saying is that if you only have one flight a day, it 8 can be 70 dBa, and then if you have 20 flights a day, you add it together and divide and you come up with 10 weighted number. But that's where this forum really 11 needs to go forward, is industry and the concerned 12 groups coming to that, because in the end, that's 13 what it's going to take.

Because again, as I said a moment ago, a 10 helicopter weighing 12,000 pounds is going to make a lot more noise at 1,500 feet than one weighing 6,000 11 pounds, so it isn't really the altitude shift you 13 need to chase. You need to get the noise level, and 14 say if your helicopter makes, whatever you choose as 15 a number, 72 dBa, if makes more than 72 dBa, you have to fly it higher until it doesn't make 72. And if 16 17 that has you at 5,000 feet, so be it.

MR. SILVER: And then marginally priced a trip, right? The first buyer gets a \$12 flight, the last a \$1,200 flight.

MR. RANKELL: The problem is it becomes a regulatory nightmare and our local governments then are burdened with enforcing it.

17 MS. MUELLER: This is directly overhead 18 the dBa. What's the company policy?

20 MR. MALLEN: I operated, in between my 19 MR. MALLEN: You mean on takeoff? 20 MS. MUELLER: No. Say, you know, I'm

22 helicopter careers, I operated sea planes for a

21 sitting on 77th Street. It's coming across toward my 22 house.

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while. 1 2 MS. MUELLER: Yes, we know. We got you 3 out of that business. 4

MR. MALLEN: Just to let you know, it was only because Mayor Giuliani's desire to put me out of business was deeper than my pockets.

(Laughter.)

MR. MALLEN: That's the reason why there aren't any sea planes anymore. But we found -- and we flew up into the CBA all the time, and it was much easier to get there in our aircraft than a helicopter. So we were at 1.500 feet. 1.700 all the

time. But I think that's how it has to be worked

out. You have to establish some kind of a reasonable noise level, maybe phase that in to let design for the industry to catch up, but eventually I think that's what everybody wants. And I live on Long

19 Island, and helicopters fly over my house all the 20 time, and I don't like it one damn bit.

MR. SILVER: But how do you address reasonable noise levels that everyone agrees upon

MR. MALLEN: 64 dBa. The footprint we all 1 2 know twitches out a little bit in the front. Sixty-3 four. That's the most it is.

MS. MUELLER: That's the most it is? I see. And then you said you're working on the tail rotor. How much do you think you can get that down? MR. MALLEN: Well, we've gotten it down

8 lower, but we ran into some technical problems. 9 MS. MUELLER: It couldn't stay up in the 10 air?

(Laughter.)

MR MALLEN: No. The helicopters were primarily designed for the Grand Canyon, and in the spring the Canyon has very serious turbulence issues. so we had to kind of back drop, but we're working on some other things. And right now we're starting to focus. I'm getting a lot of calls. We're working on production right now. We have a facility.

19 MR. LIU: So we'll reconvene. We'll take 20 lunch and reconvene to address that other one. 21 because I need to go check my office.

22 VOICE: What time?

Page 162 Page 164 1 MR. LIU: We can do it in an hour. It's last-minute emergency has prevented my trip. 2 25 to one, so 25 to two? 2 The types of helicopter operations that 3 (Recess.) clicit the most negative response are low-flying 4 4 helicopters all times of the day and night. The 5 5 flights are primarily from Newark to Morristown 6 Airport. Residents report property damage, loss of 7 sleep, inability to communicate or enjoy their homes 8 8 and fear of crashes. They say their home shakes, the 9 windows rattle, and sudden onslaughts of intense 10 10 noise cause mental distress. 11 11 Examples of property damage are that one homeowner's storm door shattered. Another person saw 12 13 13 the toilet bowl crack as the helicopter flew 14 14 overhead. The helicopters fly at all times of the 15 15 day and night. Since I moved here three years ago I 16 personally have been unable to sleep a full night 17 because of the noise and can tell you they go over 17 18 18 all night long. 19 19 To hear a helicopter at 3:15 in the 20 2.0 morning is not uncommon. I have had to purchase a 21 21 headset with noise cancellation technology just to 22 live in my home. When asked what air traffic control Page 163 Page 165 1 AFTERNOON SESSION procedures they would like to see implemented, 2 (1:45 p.m.)residents requested a minimum altitude of 1.500 feet. 3 MR. LIU: We're going to reconvene here. 3 That would mitigate the noise. 4 This afternoon what we'll do is continue on with the 4 Helicopters navigate near Interstate 280. 5 comments review. There was one that was faxed in 5 which runs through West Orange. These residents are 6 that wanted to be read or presented. If you'd like already besieged by automobile noise and want the 6 7 to come on up. 7 routes spread out so they do not receive a 8 MS. SILVER: Hi. My name is Myrna Silver. 8 disproportionate amount of the noise. 9 I'm reading this on hehalf of the Coalition to Quiet 9 Curfews are requested. We favor a 10:00 10 Our Neighborhood in West Orange, New Jersey. I am p.m.-7:00 a.m. curfew. Sincerely, Sherri Kippel. 10 11 writing as representative of a group of 215 11 MR. LIU: Thank you, Myrna. I'll open it 12 homeowners in the Gregory-Northfield area of West 12 up for additional comments that would like to be 13 Orange, New Jersey, a suburb 23 miles from New York 13 submitted or voiced 14 city, and within ten miles of Newark International 14 MR. SILVER: I came in a little late. 15 Airport. 15 Could you review the timeframe now of when comments In addition, I am conveying input I 16 16 close? 17 received as a response from letters to the editor 17 MR. LIU: If you read the Federal 18 recently published in local and regional papers. I 18 Register, the 15th was official, because this is a 19 received 320 e-mails and telephone responses to my 19 rulemaking process. Prior to that, we told people 20 letter requesting input to present to the FAA today. 20 the 25th was fine. Then the reality of this workshop 21 It was my plan to come personally to 21 is that comments are allowed to be submitted at this present these concerns of these homeowners, but a 22 point.

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So you might constitute today as your last day, but within reasonable time, you know, because we're allowing additional comments flowing within a week or so timeframe. But I'd like to keep it as close to this workshop as possible. If it starts to go beyond definitely a calendar year, we'll be wrapping things up near that time in terms of trying to summarize all the input.

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MR. SILVER: The docket number. Is that the same of the original? There was reference to a second docket number.

MR. LIU: The docket number has been the same three years running. That hasn't changed. We just had two Federal Register notices, one with the original due date. The second one was an extension.

MR. SCHOMER: I was seriously going to suggest one to two more weeks.

MR. LIU: Preferably, we really want to put it in. Beyond that, it takes us away from trying to get a handle on it.

MR. SILVER: Do you have a new electronic 22 process for handling these documents?

the format submission and the things like that.

2 I haven't delved into that because I

3 haven't worked the new process just yet. I will be 4

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because I think the next thing on my agenda down the 5 line is going to be some to bono regulations that I

think will fall into that new mode of docket 7

operation or processing. 8 MR. SILVER: What about the 1976 noise policy revision? Is that going to be manual or 9

electronic? MR. LIU: You mean the ANAP? Is that what

11 you're asking? That docket, 301 --12 13

MS. SILVER: Yeah, that's the one.

14 MR. LIU: I'm not sure. If that's under 15 the DOT, then I'm not addressing that. Patty Klein 16 from our office -- she's on the team at the airport

17 side of that, is addressing that.

18 MS. SILVER: I thought that was your 19 department.

20 MR. LIU: It is our department, but we 21 have different project engineers or people in our

22 office that are responsible for that element.

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MR. LIU: No. I'm saying within the processes of the FAA and the dockets now. I believe there's going to be a new electronic submission that's through the Department of Transportation website and things like that.

For this project, we're under the old system. That's why you provide three hard copies, and that process has probably in effect for the last several projects. I believe they're now shipping to that electronic acceptance.

MR. SILVER: I understand that the existing project -- can I ask if you can just briefly review how the new electronic process works? What's the difference. We frequently have need to comment.

MR. LIU: It's going to be specific to a docket that addresses a certain issue. So, again, you have to go to the Federal Register to review whatever actions are being taken and follow the procedures in there, and it outlines probably the same information that this did on top of the fact

21 that there may be a website, and that website in of itself will probably have additional information on l MR. SILVER: But what I'm asking is we 2 will be able -- can we encourage members to submit 3 electronic e-mail comments for the noise policy 4 revision policy? 5

MR. LIU: You'll have to go back and look at what the Federal Register notice says. I don't have feedback on that.

MR. SILVER: And finally, you have one other docket on noise metrics on standardizing with ICOA and so on.

MR. LIU: The harmonization NGRN MR. SILVER: I'd like to hear whether or not there's any intent to change the levels of noise, or is this strictly a mechanical equivalency?

15 MR. LIU: Okay. Let me just close the 16 opening comment submission process now, then we'll go 17 -- also I'll go over here and go over that and I'll 18 be able to answer your questions, okay? Okay.

19 So if there's no further comments for this

20 workshop. Yes?

21 MR. SHERMAN: Were you going to review the processes from now until the end? In other words,

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the comment period is going to be closed within a

MR. LIU: Correct.

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4 MR. SHERMAN: And then what exactly 5 happens?

MR. LIU: We're going to compile all that information and start writing a report.

MR. SHERMAN: With recommendations?

MR. LIU: Correct. Do an outline based on the factors which we discussed today. I mean we tried to -- that list that I went through. Those are what I would call the major elements in addition to anything that might be coming in as of today or the next week or two. So if there's anything different, then we'll include that of course.

MR. SHERMAN: What about the issue that 17 that I mentioned before, the suggestion that I mentioned, and I think other people have mentioned. too, which is to go out there and get comments at the source? In other words, scheduling some sort of

MR. LIU: I don't believe it was in the

workshop up in the New York area?

draw from the information submitted and surmise that information as best as possible and submit that to 3 Congress.

4 MR. SILVER: And that submission will 5 include all these addendum that we have?

MR. LIU: There will be an appendix, yes. We'll include that. But of course they're going to put an executive summary in.

MR. SILVER: Right. But there's some very descriptive appendix. They're not just like tables of noise levels. Will those be distributed with the report or available with the report?

MR. LIU: The information that we have gathered, you say? Yes. That will be, like I said, in an appendix, so that people can refer to that. That was the point in getting all this information.

17 MR. SILVER: And that will go to each 18 member of Congress?

MR. LIU. I don't know who they distribute 19 20 to. It goes out of the Department of Transportation 21 or the secretary, and whoever -- I assume definitely

22 all the congressional offices that initiated this,

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planning of this project that we would go out across 2 the country and scope it at that turn. The Federal 3 Register intent was to try to draw in information from the country, and this would be the place we'd pool that information through submissions and

5 6 comments. 7 Unfortunately, I don't think within the

scope or within the budget of it, anything like that, we can really go out to the individual portions of the country to really scan. And that's what I was, you know, I think a lot of the submissions kind of reflected the sentiment, so I hoped that that would 12 be representative. If there's anything else that you feel was missed, then I ask you this is the time to voice that.

MR. SILVER: The question I have, do you intend to release the drafts so the technical or clerical errors can be cleaned up, or are you just going to keep the drafts?

20 MR. LIU: I don't think the report is 21 something that's iterated with the public on review. I think we're asked to focus on this, and we will

1 but all those that request I'm sure that they'll go 2 get copies.

3 MR. SHERMAN: Just to go over the process 4 again. So you'll be making some sort -- or your department will make an executive summary, and it'll 5 6 go to those people in the Congress who are 7 instrumental in asking for this information?

MR. LIU: Correct.

MR. SHERMAN: They'll get this executive summary. They'll digest it and they'll decide whether or not there should be some sort of congressional action to mandate certain things? Is that how it works?

MR. LIU: Yes, they'll have that control to authorize any further action. It's out of our hands. We're basically releasing the report so that

17 they can have an understanding of the background to 18 decide on the next step.

19 MR. SHERMAN: So the next step may be that

20 they decide on action or decide not to act? That means nothing may happen or something may happen?

21 22 MR. LIU: Correct. That's correct.

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Because as of this project, it really ends April 1st 2 with the submission of our report. Outside of that. 3 the direction is in the hands of the legislative

4 branch.

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MR. SILVER: You used the term "executive summary". Did you mean the full report will be submitted?

MR. LIU: Yes, the full report.

9 MR. SHERMAN: Plus there's going to be an 10 executive summary.

MR. SILVER: My concern is that an executive summary, especially it does not include those appendices --

MR. LIU: No, no. From our office it will 15 be as complete. Whether they distribute the full report. I mean, that's --

MR. SILVER: And with the appendix? MR. LIU: That's right. It will include

19 that. 20

MR. SILVER: That's what decision makers

21 need.

MR. SHERMAN: Yes, they need it, except

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go ahead and go over and see if I can't answer some questions. I'm going to put the last slide up here. This is the last slide that's in that packet there.

(Slide.)

MR. LIU: It just kind of outlines further existing activity to develop some of the -- I believe it's clear to say there's a national awareness. People here from across the country recognize the problem, and these are some of the cities that voiced their opinions.

And I think within the context of what was submitted, people certainly want to see development of new and updated piloting etiquette as part of that. These are offsprings I think that have come out of this because of the awareness being shown.

Recognition of some noise abatement processes possibly. I think the Eastern Region is probably a good example that there is a process out there where they work with some of the communities, and they're active in going out and seeking out the problems and bringing those back to the operators

that have control of that.

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that they are unlikely to read 500 pages. Let's be 2 realistic. They should get it, but they'll throw it 3 in the garbage.

MR. SILVER: But my assumption is they'll

5 be given the executive summary, the full report and the appendices. You've got a number of legislatures,

at least on the West Coast. I know both Congressman

Brad Sherman and Congressman Howard Berman will want

more than simply executive summaries. They're going 10 to want the --

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MR. LIU: Sure.

12 MR. SILVER: And their staffers are very good at this, and they're going to want to comb through the supporting documentation. So if all

15 that's sent out is an 8 or 12-page list --16 MR. LIU: No. it's not going to be

dwindled down to that as far as the submission. But,

18 of course, everybody's office is different on how

they evaluate documents, so I'm not going to really

20 comment on that too much.

21 Okay. So I will close it as far as

additional comments for this workshop, and then I'll

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I intend to look into that more and 2 understand what goes on so that if there's any 3 process that can be at least documented and shared 4 throughout the country, that may be a positive thing. 5 Identification of some near-term

б technologies. I think Pat hit it on the head when he 7 came in here and talked about his Whisper Jet. 8 They're unique in the sense that there is one manufacturer who went in that direction of really

pushing the issue of quiet technology.

I think, again, within the report, that will certainly be an evaluation of where are we on that, what are true hush kits? Do they exist for helicopters? You might consider Pat's a retrofit

15 because it was an older aircraft, but it's been

16 brought up to a quiet mode of operation that is certified. So those need to be understood a little 17

18 bit, and they'll be expressed in the report to

19 Congress so that they have an understanding at least

20 in the future where the technology is going. 21 As far as this workshop, this is it. I

just wanted to thank everybody for their input and

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attending. Again, everybody has agreed this is an
important issue that requires some attention and deep
thought in terms of a solution that would work on
everybody's, you know, work for everybody so they'd
come to some agreement on keeping the operations

come to some agreement on keeping the operations
 necessary and then as well as supporting the public
 interest.

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So I will close this meeting and I will follow it with just some informal discussions on at least what our office is doing in the near term.

MS. MUELLER: Should the community be commenting on these, on the further submissions? I don't exactly understand what the further existing is. Why is this different than what we've done?

MR. LIU: I think there's processes that are already in place that can be improved. There's always a growth in awareness and in development. I think the awareness is that the congressional people go back to their offices and say, you know, our constituents are not getting the data or the information, and that awareness is substantial.

MS. MUELLER: I'll just talk louder. The

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tried to do that, but if the direction is more of a
let's sit down and talk and negotiate and we
recommend better dialogue rather than legislation,
no.

MR. LIU: Don Auerbach spoke up for his congressman. We're going to go that direction, but at the same time he talked about the need to establish a process.

9 MS. MUELLER: You see, that's not the way 10 he structured it. I'm just talking loud so --11 VOICE: I need to hear Chris or I need to

VOICE: I need to hear Chris or I need to hear Sandy I guess.

MS. MUELLER: In his comments, the way he structured it is community people, industry come into my office, we can talk these things over, but this is with an eye toward legislation, toward regulation. The way this is phrased here, it says, though, maybe in some communities we don't need to have an eye toward legislation. We can do more of this Fly Friendly, which -- and going back to what I said

21 earlier, puts an enormous burden on the community,

22 enormous to remain constantly vigilant without being

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one that I'm concerned about is the local working abatement process with communities and industry. That worries me that that then works against

legislation, that we can again on a voluntary basis resolve these problems.

MR. LIU. You've got to understand there's some areas where the concern may not be as intense. Maybe that process would still lend itself to solve a solution. On the New York City level, I don't know. But I don't think you should throw away processes that have been developed. I'm not saying we revert to that. I'm just saying we shouldn't --

MS. MUELLER: I just don't know if this is just another way that the industry pushes for nonregulation, if they get voluntary. It sets off alarms in me when I see that.

MR. SILVER: I agree with that. And my concern is the same concern with the Western Pacific region. And Los Angeles is not even mentioned on that example list. The Western Pacific FAA region, it's not on your examples, and in terms of working with the helicopters, we'd love to do that. We've

paid, without, you know.

So as I said, the alarms go off. I agreed with what he said. I agreed. We've been sitting down for years, you know, and we've been battling these things out within the context of government, okay? And every time they would say Fly Friendly will go to your community, the community would say no, we don't want you to come to our community to do Fly Friendly. We're all in this together and we do this business at the table with the protection of the government. That's what he's saying.

And then to think that they now can go and go, you know, swerving around and go, oh in some communities, let's do some more of our Fly Friendly, you know, it defeats the purpose. I mean, I'm not out in that community, so I don't have to do the work, but I don't want to put that burden on another community in the United States. That's my concern. Do you understand the difference? That's my concern. And there it is again. It's popping up again. Fly Friendly without regulation, with nice cooperative --

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1 VOICE: I'm not sure I understand the --2 MS. MUELLER: The difference? There's a 3 very big difference. 4

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VOICE: There's a big difference. I understand that. The concern is, I'm not -everybody who spoke here today said the same thing -that the three parties involved, primary three parties, the FAA, the community and the industry, should work together to resolve issues, and that program should not be stopped. It should not be slowed down, it should be expanded and grown.

That doesn't mean that there is a potential as we go through this process that we all sit down and say, you know, there is regulatory issues that we should agree on that would get what we're both looking for, and that's part of that process.

MS. MUELLER: The other stuff happens anyway. And it's putting it writing there is what bothers me.

VOICE: And I think what we don't want to 22 understate is that that program that we've had has

done a lot of good over the years, and you just can't say, well, we're not go address that anymore. We just want regulations that are going to keep them out 4 of the air.

In all honesty, your group ultimate's goal is to shut all heliports and restrict all air space to nothing but emergency operations.

8 MS. MUELLER: That's our bargaining 9 position

VOICE: That's fine, but that's not realistic, and there's no logic to that whatsoever in an urban area like New York. That does not give us carte blanche to just fly wherever and do whatever we want. We have to be conscious of what we're doing, and I think we're doing that.

MS. MUELLER: That's what we do with an 16 eye toward regulation. You see, that's our problem. 17 18 We've been just working so hard on this.

VOICE: Well, so have we. 19

20 MS. MUELLER: And what we really don't 21 want are these cooperative things just like that and 22 then the regulation never gets made, and then we're

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been very successful. It has changed the complex of helicopter operations with respect even to where you

MS. MUELLER: I know that, but let me just say, you may have done those things, but you did it -- you know this -- with enormous pressure from the community, and that's why you did it. And with enormous pressure from elected officials. And you always sat down within the context and the protection of elected officials in public offices and you felt the pressure from us, and that's why you had to change

You had to change. But what I'm saying is I don't know why it's there in writing. The problem is when it goes into writing in this, it feels as though it's another, you, what's an end game or whatever that's called. End run.

VOICE: There's no end runs here. What we have is a viable program that's been successful. Just pure due diligence says that a group like this

should not just ignore it. This is something that's 21 been very effective in a lot of neighborhoods and has left back there battling that. That's all. I think

2 I've said enough. I put it on the record. 3

MS. SILVER: Fly Friendly in our 4 neighborhoods does not work, period. Does not work.

5 We wake up at 4:30 in the morning with helicopters. б We go to bed at 11:00 o'clock at night with

helicopters, aside from the other planes.

VOICE: Our program is Fly Friendly, and it beyond that. We've actually changed routes that added time to the flights that we have that were voluntarily done by us with no regulatory input and accepted the fact that we're going to take longer to get from A to B, but we're going to lessen the impact on the community. We've done that and it's been acknowledged.

MS. SILVER: In the San Fernando Valley. there are routes that would avoid houses. One or two people who don't want it have stopped it. So we need regulation and we need it now.

20 VOICE: I understand your point, but as 21 part of that, it wouldn't hurt you in any way if that program that we've got is recognized and actually

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recommended and implemented to the industry in your area. Then you'll see results.

MS. SILVER: They're doing it.

VOICE: It's not the same program, believe me, and they don't have the same elements to it. I can guarantee you.

MR. SILVER: Have you got the blue booklet, Frank?

VOICE: We go way beyond the blue booklet. Our program goes way beyond the blue booklet. We do not just take a blue booklet and hand it to the pilot and say Fly Friendly. That's not what we're about.

MR. SILVER: The more basic point I think that Marnie was bringing is bringing up, and I agree with that, and that is, she's not saying you

16 shouldn't continue your voluntary mechanisms, and I 17 don't think anyone is saying to get rid of that.

18 It's a little like saying we encourage everybody to

19 stop at red lights. That's a very healthy,

20 constructive thing to do. And it's a city policy.

21 But if you choose to run through the red light,

there's an enforcement mechanism known as a C-O-P --

shows this doesn't work in New York.

2 What worked in New York was we shut down 3 the operation in one heliport. We did a lawsuit. We 4 put so much pressure on these guys, like the sea 5 plane, his not being able to fly the sea planes is a direct relationship to what the community, the pressure we put on them, you know. That's what 8 worked. The Fly Friendly did not work.

In fact, it was a great detriment to the community, because as we were trying to organize all five boroughs, they were going into other boroughs and saying let's do Fly Friendly with you.

So they divided us. So we in Manhattan and Bronx had problems with Brooklyn because that's what they were doing. So as a political strategist when I'm working on strategy that we're going to get them on all corners, you know, because that's all we can do, they're in there breaking up my strategy. Okay. That's what happens with Fly Friendly.

So now Fly Friendly, we don't have them coming out, because we basically shut down that operation. We convinced the mayor -- he was an

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a cop.

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And for us to focus or even put too much attention on flying neighborly, Fly Friendly. I mean, every time an issue comes up, you know, if you're number one on this list, by the way, remember, Fly Friendly, that isn't working. Now it may work in other places. I don't know how the eskimos take it in their igloos, but I can tell you clearly. Fly Friendly is a failure, and we're beyond Fly Friendly.

We are now at the point of strongly advocating -- you've heard all these comments. They want legislation. What is needed is for the industry to sit down and to talk to us about how we tailor the legislation to solve the problems of, some will just as in terms, for instance, of what noise level on the ground is acceptable. That might be Part A, but Part B is what frequency is acceptable? If we can sit down and discuss those kinds of things.

20 MS. MUELLER: Can I just say something. 21 You were saying the Fly Friendly works in New York. It actually doesn't work in New York. He's here. It

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impossible mayor. So we bullied him as much as he 2 bullies all of us, so they closed down National. 3 okav?

4 So what happens is now I have some relief 5 in my neighborhood. Other people have some relief in

their neighborhoods, but now it's over the Hudson

7 River. The people who live on the Hudson River in 8 New York, we're getting calls all the time from them. 9 It didn't help them. It helps me in Central Park

10 when I go running every day or when we go bird

11 watching or something. It didn't help the people in 12 Riverside Park when I walked down from Riverside

13 Church the other day on a Sunday after services. I

14 heard your damn helicopters all the time, and it

15 didn't help him because we pushed the helicopters 16 over to him. Fortunately, they can't really divide

17 us, you know, because we actually get together. But 18

we don't want them going around dividing us all the 19 time. We want legislation. That's what we want.

20 VOICE: I think we have to be accurate. 21

The accurate statement is the community came to us and said we don't want you on Second Avenue. We 22

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writing and there's not the possibility also of, you know, in the same bullet points it doesn't say, and 2

> 3 of course the possibility of certain legislative

4 processes or recommendations that we make --

5 MR. LIU: I can't guess what the legislative processes are going to be.

7 MR. SHERMAN: I'm just trying to point to 8 why there may be some sensitivity about this particular page, that's all. 9

VOICE: We have absolutely no problem sitting down at the table and discussing regulatory initiatives if they're logical and make sense to everybody. We're not going to sit at a table and vote for closing all the heliports and shut down the airports.

MR. SHERMAN: We don't expect you to. VOICE: Common sense says that, you know, is if it's in everybody's benefit to sit down and see

if there's maybe regulatory things that we can 19 20 support jointly.

MR. SILVER: Yeah, but I didn't hear anywhere. They may have a position there, but the

you to change the route on Staten Island. We did every one of those things in response to the

an impact on another committee. VOICE: The National Resources Defense

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don't want you over Brooklyn Heights, and we'd like

MS. MUELLER: Exactly. And then there was

Council wrote the report. In the report it specifically says that helicopters should be mandated to fly over waterways.

MS. MUELLER: I disagree with that. VOICE: We put ourselves over waterways. MS. MUELLER: Well, we disagree with that. VOICE: We've gone out of our way to do everything that the community and the group said, and

admit it is, there's nothing that's going to appease you except we disappear. That there's no helicopters over New York and all three heliports close. And if we understand that --

the simple fact, Marnie, in all honesty, you have to

MS. MUELLER: We know what our bottom line 21 22 is. You don't know what the bottom line is.

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VOICE: If we understand that, then we know where we're coming from. We can't agree to that. I mean, that's ludicrous.

MR. SHERMAN: We're not going to solve the issue here today.

VOICE: You know what I'm saying. I can't sit here and let it be misrepresented. It's not true. I'm sorry.

MR. LIU: But that process was in place and we tried --

MS. MUELLER: That's all I'm trying to say. When I see it there, you can imagine. 12

MR. SHERMAN: But I think the sensitivity is that here in writing is a statement about the processes and, you know, the voluntary structure and process by the Eastern Region Helicopter Council. But of course this whole process is that recommendations will come to a legislative body which

18 may produce legislation, but I think there is a bent 19

20 that people are sensitive to on the part of the FAA. 21

It's just a perception -- I'm just saying it's a perception. And I think when this is in

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universal position in all your documentation is not 2 shut down the industry, put them to work in the 3 shipyards or whatever. 4

VOICE: That was actually told to us at a meeting, by the way. That was actually said to us at a meeting.

(Laughter.)

MR. SILVER: I don't hear them saving that. But what I do hear is a very precise and consistent and targeted criticism that either has not been addressed by Flying Friendly or must be addressed by legislation, and until the FAA acts on this. I mean, I think it's a disrespect for an agency like the FAA to have to have Congress say get on the stick on this. You know, that's not their role. Their role to is to initiate, to do this in an orderly, logical way.

So clearly, some things acting on legislatively on, and the issues are laid out on the table. They're very clear. People are not complaining on the whole about the police and fire. They clearly want some identification so they know

who's police and fire, because so often what I've seen is the media people and the training people say, 2 oh, it's police and fire. And, you know, they pass 3 the buck. Well, that buck stopped with the reports 4 that I put in at the end, because I actually got the 5 records and showed that it's not police and fire, 6 that it's media. So, you know, that's a clear 7 8 mandate.

There's another clear mandate in terms of elevation, whether 1,500 feet or 1,000 or 2,000. And that's going to be predicated -- that's an arbitrary number, and it's predicated on noise levels of today's aircraft. My suspicion is, and you can come out with your new helicopter with a twin noise guard somewhere under the bottom, you'll be able to do it at 200 feet and maybe a few people will complain.

16 So noise levels vis-a-vis altitude. 17 Clearly the issue of what hours they fly. Clearly 18 19 the tourist helicopter industry -- there's a mandate to address that, and that is literally worldwide. 20 It's not just in the continental U.S. I mean, in 21 Alaska. They're all wanting to address that, those 1 other than --

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MR. SHERMAN: But Sandy, assuming --VOICE: But I don't think it was ever

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3 published and given a government report number. 4

MR. LIU: Assuming that's possible, you 5 could put it up on your website. 6

MR. SILVER: If you have a website, fine. But if that isn't done, and particularly if there's voluminous materials, those principals who invested their time and resources to come in here and be here 10 should at least receive copies. 11

VOICE: You can probably arrange to send a 12 copy to everybody who's attended the meeting or 13 14 submitted comments.

VOICE: I was assuming that was going to 15 16 happen.

17 (Laughter.) 18 (Pause.)

MR. MALLEN: After you've expended an 19 20 awful lot of effort in research and development in

21 making the helicopter quiet, I think the only thing that will satisfy Marnie is our next R&D effort would 22

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issues. So they're all very clearly laid out and it's going to require some form of legislation.

The only question is, do you want to be a party to this, to help mold it so that it's a rational piece of legislation, or do you need the sledgehammer of the U.S. Congress to say this is what's going to be done? I'd like the former rather than the latter.

VOICE: So would wc.

MR. SILVER: Well, hopefully, we'll agree with some of their astute and well thought out regulations.

VOICE: It's to everybody's benefit.

MR. SHERMAN: A last question about this executive summary that you bring out that will be coming out eventually. The executive report comes out -- I know you said it won't come prior, but when it's out, is out on the Internet?

MR. LIU: I don't know.

20 MR. SHERMAN: When it goes to the public. 21

VOICE: I have no idea. Because I did a different report and I never saw it become anything be to make it invisible.

2 (Laughter.)

MR. MALLEN: And when we have that 3 4 finished --

5 MS. MUELLER: Not only invisible, but 6 nonexistent.

7 MR. MALLEN: Well, there's another dimension. It could be the seventh dimension. 8

9 (Laughter.)

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MR. SILVER: But don't you see that rubber band, elastic philosophy at work, you know? Because I worked with Joy Held and helped form that, gave her a lot of suggestions, we worked together getting it going. There was no effort to address this problem, and it got so bad with nothing to address all their grievances that finally they had to form an organization, and when you do, then they take aggressive action. That's not the best way for the industry to deal with issues.

You should see that this is a problem because there have been some noise complaints and take aggressive action to head off these kinds of

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2 I hear more cooperative results here than 3 I have in the past. The dialogues I had with some of 4 the powerful media people in Los Angeles -- and we're 5 talking about every radio and TV station -- are not 6 as conciliatory about talking about let's sit down 7 and talk about legislation. What their argument is, 8 well, that's an airport. What do you expect to walk 9 out of there, cows? No, we're going to fly 10 helicopters. And I'm just saying, this is their 11 dialogue. You need to be aware of that, and maybe

12 vou can help. VOICE: The simple fact, and hopefully 13

14 Marnie will agree to this, is that we've never sat down and said that what we're doing is legal and safe, and we don't care. We've never hidden behind 16

17 that. We've never said that there's a heliport

18 there, and we can come and go as we please. The heck

19 with you. We'll never take that attitude.

20 MS. SILVER: We don't get that in 21 California. California is nice. Do you know that

22 almost every airport bans helicopters except Van Nuys Page 200

for, what the times were. So we actually forward it

them. We're probably one of the biggest advocates of trying to get them to be conscious of early

4 operations, extended hovering, multiple aircraft over 5

the site, and maximum use of the technology. 6 We acknowledge the fact that these fellows 7 have equipment that can take license plate numbers 8 from 5,000 feet.

9 MR. SHERMAN: Have there been any kind of 10 discussions?

11 VOICE: The Helicopter Noise Coalition has 12 actually commented. Joy provided me comments on our -- we drafted an electronic newsgathering operating 13 14 manual that the stations hopefully will sign onto.

15 MS. MUELLER: Because the truth is that 16 they're like the tourist helicopters. They're the 17 ones that feel -- that the citizens feel the greatest

impact and outrage us the most. So it behooves you, 18 19 if you want to be able to still have corporate and

20 all that --

21 MS. SILVER: All we need is a 7:00 a.m. 22 curfew. Then they'll find someplace else to go.

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Airport, and I think Burbank. So they all come to

2 Van Nuys and they all start out about 4:30 a.m., and

it's one after the other after the other. We live 3 4 about half a block away from the freeway.

MR. SILVER: And the mayor and city council enjoys good relationship or wants good relationship with the media.

MS. SILVER: They get plenty of money from the media. Let's face it.

MR. SHERMAN: Have you in your position with your organization, have you ever had discussions with the stations about this problem?

VOICE: She can attest to this. I've had some real knock-down and drag-outs with them.

MS. MUELLER: They really are trying 16 actually.

VOICE: We do not hide behind the fact 18 that it's a helicopter and they're one of us. We 19 don't buy into that. Our attitude is, when we get

calls on our hotline, we actually make copies of them

21 and I provide them to the stations, and they identify

the aircraft as well as the network that it's working

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MR. SILVER: Which is precisely what the 1

industry does not want. It's a very competitive in 3 the morning on those major markets, you know, at the

4 broadcast, very competitive. The longer they can

5 hover over an accident or the sooner they can get

that car running down the freeway on a freeway chase. 6 7 As you know, there are companies now in Los Angeles

8 that will put out on a beeper when there's a car 9 chase so people can turn it on.

10 VOICE: We're in much better shape than we 11 were a year and a half, two years ago. We're not 12 where we want to be.

13 MR. SILVER: You mean in New York? 14 VOICE: Yeah.

15 MR. SILVER: I don't know about that. I 16 can tell you, not in Los Angeles. You see, a year

17 and a half or two years ago, they closed up the

18 Sacramento News Bureau because the radio and TV 19

stations found that it was not an interesting thing to put on TV, you know, sitting there with a bunch of 20

21 talking heads and passing bills, so they have closed

22 those bureaus and added helicopters either purchased

or through leasing or buying through subcontractors, and that has increased the frequency greatly. And 2

3 this has created a big problem. We're seeing the

same thing from New York and along the East River 4

5 there. It's all over.

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We get complaints from Albuquerque and from I would think little somewhat unimportant communities. They're all having the same problem. So mostly the FAA is going to have to resolve it.

VOICE: Well, we're prepared to do

11 whatever we can.

12 MS. MUELLER: We've gotten to a certain stage -- it used to be they would cry First 13 Amendment. And now they're saying corporate profits, or that they need it.

15 VOICE: Well, it's a two-pronged issue. 16 There's the operational end of the problem, which is 17

the pilots and the operators, and we honestly believe 18 that we have a very good handle on that aspect of it. 19

20 The other end of the problem, which is a little

larger issue, is the stations and the news directors,

22 two separate things.

Page 204 helicopter pilot, the minute he was in the air and no

> 2 one was communicating with the tower, he switched

over to a separate frequency to talk to his news 3

4 director or news staff who was sitting there with a

5 scanner, and what do you think happened? He didn't

go out and look for accidents. What he did is, he 6

asked "Where are the accidents?" And that would be

reported and then now that we all knew that, it was 8

on the Internet, and you could get a feed from 9

CalTrans, then he flew over that site at three or 10

11 four, and if a car was turned over or whatever, then

12 ten helicopters would hover.

13 MS. SILVER: When the weather is bad, they pretend they're in the air. They have this 14

helicopter sound in the background, and they do from 15

the CalTrans. Yes. Right. So why can't they do 16

17 that all the time?

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(Laughter.)

MR. MALLEN: That's the seventh dimension 19

20 I was talking about.

21 (Laughter.)

22 VOICE: Won't even leave the airport.

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MR. SILVER: At one point I contacted 1 2 every news director in Los Angeles to say this is a big problem. Will you route your helicopters this 3 4 way or that? The response that I got from them, 5 except for Channel 5, which really didn't want to 6 talk to us. They were very, very arrogant -- was, 7 and this is just candidly what they said. "To be 8 honest with you, we don't care where the helicopters 9 fly. I want to make sure they're in the air so I can 10

sell soap and toothpaste and so on and go to sites." They really don't care, because in Los 12 Angeles, we have in Los Angeles County a superb system for tracking, and this probably should have been part of the record. But CalTrans, our transportation agency, has put in 1,400 loops in the pavement and video cameras, as in fact in D.C. you get a similar feed like that. And they're able to report without helicopters the traffic speeds on every individual lane, and all this is on the Internet as well.

The thing that I found most amazing is when I listened to the communication between the You're in virtual news.

VOICE: As a matter of fact, we'll do this 2 3 all on simulators.

4 MS. SILVER: And they literally do that 5 when the planes came in when it was overcast or snow 6 or raining.

VOICE: We need virtual helicopters and virtual news.

9 MR. SILVER: But the reality is it's here. 10 The technology is already in the ground, the

11 station's already pick it up. But the reason they

put helicopters on the air is because they're trying 12

13 to run a beauty contest at 6:30 in the morning to see 14 which brunette has the longest hair and the most

15 seductive. That's what's in the helicopters. That's

16 all fine.

17 VOICE: We haven't reached that pinnacle 18 in New York. We still have ugly guys. 19

(Laughter.)

20 MR. SILVER: But that's at the core of it.

21 MR. LIU: Well, unfortunately, I can't

express why, you know, there's these alternatives,

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1	but obviously and the appeal. The appeal is a big	
2	issue.	
3	VOICES: There's no doubt about it.	
4	MR. LIU: And it goes beyond just that	
5	part of traffic. I'm sure they'd like to, you know,	
6	the O.J. story and things like that that pop up, they	
7	can be on site.	
8	MS. SILVER: Covering the O.J. story, they	
9	were hovering over his house and nothing was	
10	happening there.	
11	MR. SILVER: And the FAA was willing to	
12	put out those temporary SFARs I forget what you	
13	call them	
14	VOICE: TFRs?	
15	MR. SILVER: Yeah, TFRs when there's a	
16	problem. But I'd like to see this much more relaxed	
17	so that local agencies could call for that without	
18	having to go through the restrictions that they do.	
19	MR. LIU: Okay. As far as the meeting	
20	goes, I think we've digested a lot of information	
21	today. And again, in the next week or so we'll	
22	probably gct a couple of more comments coming in, but	
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1	for the most part I think we've got a lot of	
2	information under our hands and we'll start	
3	evaluating that and putting it together for this	
4	report.	
5	If there's any more closing comments, I'm	
6	just going to close this meeting, and those who want	
7	to stay, I'm just going to talk about activities	
8 9	within our office and which direction we're headed. We can take a break.	
10	(Recess.)	
11	(Whereupon, at 3:30 p.m. on October 20,	
12	2000, the meeting was adjourned, with comments	
13	accepted until 5:00 p.m.)	
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